IBM i CBU for PowerHA
How to get vouchers and rebate

Power is performance redefined

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What Do You Get With a Three Day Service Voucher

SERVICE EXPECTATIONS: The extent of the services activities is dependant on the state of the current production environment, most notably determining whether or not the application is deployed in an Independent Auxiliary Storage Pool (IASP) and ensuring sufficient communications bandwidth is in place for data replication.

SERVICE PRE-REQS:
1) Customer and/or Partner Installs the new Power CBU machine
2) Lab Services (or qualified partner) engages the Client via phone/e-mail upon voucher redemption.

SERVICE DESCRIPTION:
The focus of the service will likely be a combination of the Planning/Design, IASP Enablement, and Implementation/test activities, depending on the state of the current environment. Planning/Design and IASP Enablement are pre-requisites for deploying a PowerHA-based solution on i.

Planning/Design
• Review the various components of a PowerHA-based solution.
IASP Enablement
• Conduct a brief workshop to explain IASP concepts and terminology.
• Review application architecture, system configuration, work management constructs, and security model to better understand the changes required to run the application in an IASP.
Implementation/Test
• Review internal or external storage subsystem configuration.
• Configure TCP/IP communications configuration and/or Virtual Ethernet LAN.
• Identify and install recommended product PTFs.
• Ensure proper user profile configuration.
• Verify planning checklist for clusters and create cluster configuration.
• Create the Independent Auxiliary Storage Pool (IASP) if necessary.
• Create Cluster Resource Group (CRG).
• Configure geographic mirroring.
• Verify full synchronization.
• Create a Cluster Administrative Domain and add monitored resource entries.
• Work with ASP Copy Descriptions and Sessions to operate and test the solution.
How to Redeem Service Vouchers

- A “voucher” is NOT represented by a feature code in our order/fulfillment systems (ie e-config) and there is NO “voucher” paperwork shipped with the system (or software for that matter)

- The system (ie BI Edition) must be registered at the following website to get the desired service
  
  [http://www-03.ibm.com/systems/power/hardware/vouchers/index.html](http://www-03.ibm.com/systems/power/hardware/vouchers/index.html)

  **Step 1:** Select “Registration” tab at website
  
  - Specify MT/model
  - Specify Option (ie any unique feature code associated with MT/Model)

  **Step 2:** Press Enter and then fill out the actual registration form
  
  - MT
  - Serial #
  - Offering (Specify the offering you want)

- Lab Services (program administrator) contacts either the customer or the BP via e-mail after they register the system. The e-mail is essentially a "voucher" for services to which they need to reply as to which service they choose
  
  - the program admin does a verbal sanity check, to ensure the customer has qualified for the requested service and it is truly the one they want/need
  
  - The BP receives the e-mail ONLY if they are listed in the registration AND they have previously signed up to be a voucher provider

- If a Business Partner is performing the service and will redeem the voucher:
  
  - When the BP receives the voucher and contacts Lab Service regarding which service they are providing, Lab Services then sends the form that needs to be signed by both parties (customer and partner).
  
  - Once Lab Services receives the cosigned affadavit that services were performed, Lab Services initiates payment to the BP through the IBM BPSO organization
Customer Rebate Offer (North American Clients Only)

A customer is entitled to a rebate of up to $2500, when purchasing a new, secondary box (includes CBU Specify Feature) with a minimum of one PowerHA processor license.

- **Rebate Amount**: From $1500 to $2500
  - Small (720, 740, 750) .................. $1500
  - Medium (770) ........................... $2000
  - Large (780, 795) ....................... $2500

- **Rebate Qualification Rules**:
  - One rebate per CBU Edition (ie. Secondary Box) purchased
  - The CBU Edition must be purchased for use within the same Enterprise as the Primary Box (see CBU rules of registration)

- **Rebate Redemption Process**
  - CBU Specify Feature (0444, 4891, 4896) and one PowerHA PID (5770-HAS) on same invoice
  - Rebate timeframe:
    - **START**: Announces on October 12th
    - **ENDS**: Ongoing
  - For more information see IBM announce letters; 311-XXXX and 511-XXXX
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Revised September 26, 2006
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Revised December 2, 2010