

# IBM Cloud Additional Service Description

## IBM Globalization Pipeline for IBM Cloud

Except as noted below, the terms of the IBM Cloud Service Description apply.

### 1. Cloud Service Description

IBM Globalization Pipeline is a DevOps integrated translation management platform that enables developers to translate, store, and manage their application content in different written languages. Utilizing the service's dashboard capabilities, REST API, and SDKs, users can translate their application content and automatically deploy it. Globalization Pipeline utilizes a generic machine translation engine, which provides translation in a selection of major market languages. Users can also choose to integrate with chargeable machine translation engine services (IBM Watson Language Translator, for example) for more languages at an additional cost managed through those services.

Globalization Pipeline also provides a capability that enables Client to submit application content for human review, editing, and translation by professional translators. This capability is charged by Word as described in the service metric below, where the word count is based on the translation source text and the minimum word count for a resource key is 1 if no Unicode letters are included in the value. Supported source and target languages are described in the service documentation.

If Client chooses to utilize this capability:

- Client agrees that IBM may use third party contractors ("Contractors") to perform the translation service and allow IBM to share Client's materials with Contractors. To the extent that Client does not wish to share confidential information or personally identifiable information with Contractors, Client is responsible for removing such information prior to using the service.
- The translated works are a works made for hire. To the extent that the translated work is not recognized as a 'work made for hire' as a matter of law, IBM hereby assigns to Client any and all copyrights in and to the translated work.
- The human translation service is performed using industry best practices. It is offered on an "as-is" basis. IBM makes no representations or warranties regarding the accuracy or completeness of the human post-edited translated text.
- Turnaround times for human review and editing displayed in the service dashboard are estimates only. IBM makes no representations or warranties regarding estimated turnaround times.

### 2. Content and Data Protection

The Data Sheet applicable for this service and the terms of this section provide the details and terms, including Client responsibilities, around use of this service. The following Data Sheet(s) apply to this service.

<https://www.ibm.com/software/reports/compatibility/clarity-reports/report/html/softwareReqsForProduct?deliverableId=5D5A0B006B8611E5A8DABB56563AC132>

### 3. Entitlement and Billing Information

#### 3.1 Charge Metrics

The following charge metric(s) apply to this service:

**Instance** – An Instance is access to a specific configuration of the Cloud Service. Client will be charged for each Instance of the Cloud Service that exists during each month during the billing period.

**Megabyte** – A Megabyte is 2 to the 20th power bytes. Client will be charged for the maximum number of full or partial Megabytes analyzed, used, or configured in the Cloud Service during each month during the billing period.

**Word** – A Word is a unit of language with boundaries defined by Unicode Standard Annex #29 Unicode Text Segmentation and which includes at least one letter. Client will be charged for the number of Words submitted to the Cloud Service during the billing period.