

IBM Cloud Additional Service Description

IBM Watson Machine Learning Service

Except as noted below, the terms of the IBM Cloud Service Description apply.

1. Cloud Service

1.1 Offerings

The Client may select from the following available offerings.

1.1.1 IBM Watson Machine Learning Service

The IBM Watson Machine Learning Service is a managed service that enables training and deployment of machine learning models and integrating them in applications. The Cloud Service provides predictive analytics at scale for applications needing model training, batch, or online scoring. The Cloud Service allows developers to access machine learning technology using simple APIs without having to manage any infrastructure.

2. Data Processing and Protection Data Sheets

The Data Sheet applicable for this service and the terms of this section provides the details and terms, including Client responsibilities, around use of this service. The following Data Sheet(s) apply to this service:

<https://www.ibm.com/software/reports/compatibility/clarity-reports/report/html/softwareReqsForProduct?deliverableId=850D9360405711E5B2E4A36A7B0C4479>

3. Service Levels and Technical Support

3.1 Service Level Agreement

The service level agreement set forth in the base IBM Cloud Service Description applies to this service.

3.2 Technical Support

The support terms set forth in the base IBM Cloud Service Description apply to this service.

4. Charges

4.1 Charge Metrics

The charge metric(s) for the Cloud Service are specified in the Transaction Document.

The following charge metrics apply to this Cloud Service:

- Event is an occurrence of a specific event that is processed by or related to the use of the Cloud Service. For the purpose of this offering, an Event is a prediction. Multiple predictions can be executed from a single API call and each individual prediction is considered an Event.
- Instance is each access to a specific configuration of the Cloud Services.
- Capacity Unit-Hour is an hour of use of the selected Cloud Services capacity type that will be multiplied by the specified number of required capacity units for such capacity type.

For the purpose of this Cloud Service, a minimum charge of 0.016 Capacity Unit-Hour will apply each time a Capacity Type is initiated.

4.2 Excess Use Charges

Client's entitlement to the Cloud Service may include specific limitations. If Client exceeds those limitations, Client will be charged for the excess use.

5. Additional Terms

For Cloud Service Agreements (or equivalent base cloud agreements) executed prior to January 1, 2019, the terms available at <https://www.ibm.com/acs> apply.

5.1 HIPAA

Notwithstanding information in the Data Sheet for this Cloud Service regarding the Health Information Portability and Accountability Act of 1996 ("HIPAA") and the permitted use of Health Information and Health data as Types of Personal Data and/or Special Categories of Personal Data (collectively, "Health Data") with this Cloud Service, use of Health Data with this Cloud Service is subject to the following limitations and conditions:

Only the following offerings are eligible to be provisioned to implement the controls required under HIPAA Privacy and Security Rule for use with Health Data:

- IBM Watson Machine Learning Professional Plan

In no event shall the Cloud Service be used for processing PHI as a health care clearinghouse within the meaning of HIPAA.