

IBM Cloud Additional Service Description

IBM Push Notifications for IBM Cloud

Except as noted below, the terms of the IBM Cloud Service Description apply.

1. Cloud Service

1.1 Offerings

The Client may select from the following available offerings.

1.1.1 IBM Push Notifications for IBM Cloud

Push notifications are used to send relevant content to the right people at the right place and time. The Push service supports sending push notification messages to devices including interactive notifications. Client has the option to broadcast notifications:

- a. To all registered mobile devices
- b. To a subset of devices or device platforms
- c. To device user IDs
- d. To devices that are subscribed to specific tags or topics

Push provides simple and uniform REST APIs to configure, subscribe, send, and monitor push notifications. Client can also use the Mobile Cloud Services SDK to integrate the Push service into mobile applications and enterprise applications.

2. Data Processing and Protection Data Sheets

The Data Sheet applicable for this service and the terms of this section provides the details and terms, including Client responsibilities, around use of this service. The following Data Sheet(s) apply to this service:

<https://www.ibm.com/software/reports/compatibility/clarity-reports/report/html/softwareReqsForProduct?deliverableId=3DD3FE808D7D11E59F9AD7336D7D0FFB>

3. Service Levels and Technical Support

3.1 Service Level Agreement

The service level agreement set forth in the base IBM Cloud Service Description applies to this service.

3.2 Technical Support

The support terms set forth in the base IBM Cloud Service Description apply to this service.

4. Charges

4.1 Charge Metrics

The charge metric(s) for the Cloud Service are specified in the Transaction Document.

The following charge metrics apply to this Cloud Service:

- Million Addressable Devices is a device upon which an application is installed that is addressable by the Cloud Service. Each application installation that is addressable by the Cloud Service counts as a separate Addressable Device. Client will be charged for the number of Addressable Devices, rounded up to the nearest million, registered with, managed by or processed by the Cloud Service during the billing period.
- Million Digital Message is an electronic communication managed or processed by the Cloud Service. Client will be charged for the number of Digital Messages, rounded up to the next million, during the billing period.
- Ten Thousand Addressable Devices is a device upon which an application is installed that is addressable by the Cloud Service. Each application installation that is addressable by the Cloud Service counts as a separate Addressable Device. Client will be charged for the number of

Addressable Devices, rounded up to the nearest Ten Thousand, registered with, managed by or processed by the Cloud Service during the billing period.

- Addressable Device is a device which receives push notifications from the Cloud Service.