

IBM Proactive Support for Storage

This offering is available in the following regions:

Latin America, ASEAN, ANZ, China, Hong Kong, Canada, Europe, Middle East and Africa

Supported Hardware Products:

All IBM storage hardware products that have hardware maintenance available in the respective Geography and are not announced End-of-Service.

For End-of-Service hardware products please check with the local IBM team to confirm if hardware maintenance is extended and Proactive Support is still available.

Supported Software Products:

<u>Product Name</u>	<u>Product ID</u>	<u>Version</u>
XIV Storage System Software	5639-XXA	A00
XIV Storage System Software	5639-XXA	A10
XIV Storage System Software	5639-XXA	A20
IBM Spectrum Virtualize for Storwize V7000 Controller Software	5369-CB7	750
IBM Spectrum Virtualize for Storwize V7000 Expansion Software	5739-XB7	750
IBM Spectrum Virtualize for Storwize V5000 Controller Software	5639-CT7	750
IBM Spectrum Virtualize for Storwize V5000 Expansion Software	5639-XT7	750
IBM Spectrum Virtualize for Storwize V7000 Controller Software	5639-CB7	740
IBM Spectrum Virtualize for Storwize V7000 Expansion Software	5739-XB7	740
IBM Spectrum Virtualize for Storwize V5000 Controller Software	5639-CT7	740
IBM Spectrum Virtualize for Storwize V5000 Expansion Software	5639-XT7	740
IBM Spectrum Virtualize for Storwize V7000 Controller Software	5639-CB7	730
IBM Spectrum Virtualize for Storwize V7000 Expansion Software	5739-XB7	730
IBM Spectrum Virtualize for Storwize V5000 Controller Software	5639-CT7	730
IBM Spectrum Virtualize for Storwize V5000 Expansion Software	5639-XT7	730
IBM Storwize Family Software for Storwize	5639-VM7	720
IBM Storwize Family Software for Storwize V5000	5639-ST7	720
IBM Storwize Family Software for Storwize	5639-VM7	710
IBM Storwize Family Software for Storwize V5000	5639-ST7	710
IBM FlashSystem V9000 Software	5639-RB7	740
IBM FlashSystem V9000 Software	5639-RB7	750
IBM FlashSystem V9000 Software	5639-RB7	760
Storwize Family Software for FlashSystem	5639-FS7	720
Storwize Family Software for FlashSystem	5639-FS7	730
Storwize Family Software for FlashSystem	5639-FS7	740
Storwize Family Software for FlashSystem	5639-FS7	750
Storwize Family Software for FlashSystem	5639-FS7	760

IBM Proactive Support for Elastic Storage Server (ESS)

The following hardware and software is covered under the IBM Proactive Support offering for Elastic Storage Server (ESS). For the complete ESS offering, see also the Supported Product List (SPL) for IBM Proactive Support for Server:

<http://www-03preview.ibm.com/services/supline/products/ProdSup.html>

<u>Elastic Storage Server (ESS)</u>	<u>Product ID</u>	<u>Version</u>
IBM ESS JBOD (5U86)	5147-084	n/a
IBM Spectrum Scale for DeepFlash Elastic Storage Server	5765-ESS	4.2.3