

Service Extension for IBM i 6.1 and 7.1

Service Extension for IBM i

Product and Version	Type of Service Extension	Extension Dates
IBM i 6.1	Combined Usage and Known Defect	Start 10/01/2018 End 04/30/2020
High Availability Solutions Manager for i5/OS V6 (5761-HAS)	Usage, Known Defect and New Defect	Start 10/01/2015 End 09/30/2018
IBM i 7.1	Combined Usage, Known Defect and New Defect	Start 05/01/2018 End 04/30/2021
PowerHA SystemMirror (5770-HAS) 7.1	Usage, Known Defect and New Defect	Start 05/01/2018 End 04/30/2021

- The **Service Extension for IBM i 7.1**, when added to the customer's IBM i Software Maintenance coverage, provides:

- Basic usage and problem rediscovery support for specified out of service i5/OS/IBM i product releases (see table)
- New and known defect support
- Voice and electronic remote technical support
- Support is provided during normal business hours in the country where your product is licensed and/or your contract registered for non-business critical problems. For business critical (severity 1), support is provided 24 hours a day/every day of the year. Consult the IBM Software Support Guide for additional details on response criteria and call handling process by severity at:
<http://www-304.ibm.com/support/customercare/sas/f/handbook/home.html>

- The **Service Extension for IBM i 6.1** when added to the customer's IBM i Software Maintenance coverage, provides:

- Basic usage and problem rediscovery support for specified out of service i5/OS/IBM i product releases (see table)
- Known defect support
- Voice and electronic remote technical support
- Support is provided during normal business hours in the country where your product is licensed and/or your contract registered for non-business critical problems. For business critical (severity 1), support is provided 24 hours a day/every day of the year. Consult the IBM Software Support Guide for additional details on response criteria and call handling process by severity at:
<http://www-304.ibm.com/support/customercare/sas/f/handbook/home.html>

- An upgrade to the most recent cumulative fix or PTF level may be required for problem resolution. Current levels are documented at the Fix Central website: <http://www.ibm.com/support/fixcentral>.

For a complete listing of products which are eligible for extended support through the **Service Extension for IBM i** see table below.

IBM i 6.1 Usage & KD ONLY	IBM i 7.1	Extended Support - Operating System Products	Support Notes
5761-AF1	5770-AF1	Advanced Function Printing Utilities	Usage & Known Defect Only
5761-AP1	5761-AP1	Advanced DBCS Printer Support	
5733-B45	5733-B45	AFP Font Collection for i	
5761-BR1	5770-BR1	Backup Recovery and Media Services (BRMS)	
5722-BZ1	5722-BZ1	Business Solutions	Usage & Known Defect Only
5761-CM1	5761-CM1	Communications Utilities	Usage & Known Defect Only
5733-CY2	5733-CY3	eServer iSeries Cryptographic Device Manager	
5761-DB1	5761-DB1	System/38 Utilities	Usage & Known Defect Only
5761-DE1	5770-DE1	DB2 Extenders	Usage & Known Defect Only
5761-DFH	5770-DFH	CICS Transaction Server	
5761-DG1*	5770-DG1*	HTTP Server	Usage & Known Defect Only
5761-DP4	--	DB2 DataPropagator V8.1	Usage & Known Defect Only
5761-DS2	5761-DS2	Business Graphics Utility (BGU)	Usage & Known Defect Only
5648-E77	5648-E77	InfoPrint Fonts	
5798-FAX	5798-FAX	Facsimile Support	
5769-FN1	5769-FN1	Advanced Function Printing DBCS Fonts 4.2	
5733-FXD	5733-FXD	Integrated Domino Fax	Usage & Known Defect Only
5761-HAS	5770-HAS	High Availability Solutions Manager / PowerHA System Mirror	Requires own SWMA
5722-IA1	5722-IA1	Software Integration Assistant	
5733-IC1	--	User Assistance Development/Delivery Services	
5733-ID1	5733-ID1	Infoprint Designer	Usage & Known Defect Only
5722-IP1	5722-IP1	Infoprint Server	Usage & Known Defect Only
5761-JC1	--	Toolbox for Java	
5761-JS1	5770-JS1	Job Scheduler	
5761-JV1*	5761-JV1*	Developer Kit for Java Option 6 Java Developer Kit 1.4 Option 7 Java Developer Kit 5.0 Option 8 J2SE 5.0 32 bit Option 9 J2SE 5.0 64 bit Option 10 Java SE Development Kit 6 Option 11 Java SE 6.0 Option 12 Java SE 6.2.6 Option 13 J2SE 1.4 64 bit	Usage & Known Defect Only After September 2019 See Technote for further Java information : www-01.ibm.com/support/docview.wss?uid=nas8N1019917
5761-JV1*	5761-JV1*	Developer Kit for Java Option 14 IBM Technology for Java 7 32-bit Option 15 IBM Technology for Java 7 64-bit	Usage & Known Defect Only after September 2019
5761-LSV	--	Integration for Linux on xSeries	
5761-NAE	5770-NAE	Network Authentication Enablement	
5733-OMF	5733-OMF	OmniFind Text Search Server for DB2 1.1.0	Usage & Known Defect Only
--	5733-OPS	Open Source Solution	Usage & Known Defect Only

5761-PT1	5770-PT1	Performance Tools	
5761-QU1	5770-QU1	Query	
5733-QU2	5733-QU2	IBM DB2 Web Query V1.1X	5660-QU2 is required to order this product Requires own SWMA
5733-SC1	5733-SC1	Portable Utilities	Usage & Known Defect Only
5761-SM1	5770-SM1	System Manager	
5733-SO1	5733-SO1	Express Runtime Web Environments	
5761-SS1 *	5770-SS1*	i5/OS Operating System	
5761-ST1	5770-ST1	DB2 Query Manager and SQL Development Kit	
5761-TC1	5770-TC1	TCP/IP Connectivity Utilities	
5761-TS1	5770-TS1	Transform Services	
5722-UME	5770-UME	Universal Manageability Enablement	Usage & Known Defect Only
5733-W61 5733-W70 5733-W80 5733-W85	5733-W61 5733-W70 5733-W80 5733-W85	WebSphere Application Server Express 6.1 WebSphere Application Server Express 7.0 WebSphere Application Server Express 8.0 WebSphere Application Server Express 8.5	Usage & Known Defect Only
5761-WDS	5770-WDS	WebSphere Development Studio	Usage & Known Defect Only
5722-WE2	5722-WE2	Web Enablement	Usage & Known Defect Only
5722-XP1	--	Access for Wireless	Usage & Known Defect Only
5761-XE1	5770-XE1	Access for Windows	Usage & Known Defect Only after April 2019
5761-XH2	5770-XH2	Access for Web	
5722-XL1	5770-XL1	Access for Linux	Usage & Known Defect Only
5733-XT2	5733-XT2	XML Toolkit	
5761-XW1	5770-XW1	iSeries Access Family	

- NOTE:** For the IBM i Integrated Web Services (IWS) and Integrated Application Server (IAS) products provided with IBM i 6.1 and 7.1, please refer to the URL, <http://www-01.ibm.com/support/docview.wss?uid=nas8N1022446>, for detailed information regarding the extended support of these products through the Service Extension for IBM i.

AS/400 Legacy

Product and Version	Type of Legacy	Legacy Dates	Applicable Hardware Models
IBM i 6.1	Usage and Known Defect 8x5 only	End on IBM i V6R1 End of Service Date	800, 810, 825, 870, 890

The **AS/400 Legacy** offering provides only 8x5 support hours and **no** upgrade entitlement. The AS/400 Legacy offering is only applicable to installed hardware that is running its last supported releases of i5/OS and IBM i.

IBM Business Partners may contact BPASSIST@us.ibm.com for further information.

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