

## **IBM Kiosks, Services, Provide Employee Information Access at Calgary Health Region**

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CALGARY, AB -- (MARKET WIRE) -- 03/06/07 -- Calgary Health Region's 24,000 employees will have greater access to personal human resources information, via new IBM (NYSE: IBM) self-service kiosks installed in the Region's hospitals, clinics and offices.

IBM worked closely with the Region to design a kiosk to best meet their needs. IBM migrated the Region's applications to the new hardware and monitors, and now manages and provides help desk support services for 100 kiosks the Region is deploying. The IBM Anyplace Kiosk has an LCD touch screen display, keyboard and trackball, a built-in printer and a telephone preset to automatically dial help desk support when the handset is lifted.

Using the kiosks, employees can access their Human Resources application, email, company intranet and other related Web sites to submit health benefits claims, confirm or make changes to benefits coverage, or even print a pay advice. The kiosks provide a cost-effective way to deliver convenient access for large numbers of staff who do not regularly use a desktop computer.

The kiosks are placed in cafeterias, clinics and high-traffic, common areas across the Region's 100 locations. The kiosk design, screen resolution and time-out function ensure the user's privacy is protected.

"We wanted to provide our employees with easy access to their human resources information, regardless of whether they work at a desk with a PC or not," said Margaret Munsch, Senior Vice President, People & Learning, Calgary Health Region. "By providing self-service kiosks, our Regional clinical and corporate employees including clinical staff, porters, housekeeping and other support staff can quickly access their personal information any time, regardless of which of our sites they may be working at on a given day."

Users identify themselves by logging onto the kiosk with a secure, personal ID.

For more information on IBM, visit [www.ibm.com](http://www.ibm.com).

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