

Proof Of Concept Internet check-in kiosk with Brussels Airport

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IBM has installed the first Internet check-in kiosk at Brussels Airport, in a trial set-up.



Internet kiosk - Brussels Airport

suppliers by allowing to combine on the same kiosk CUSS and Internet applications. This combination gives access to shared check-in facilities for smaller airlines, which cannot afford to develop and maintain a CUSS application.

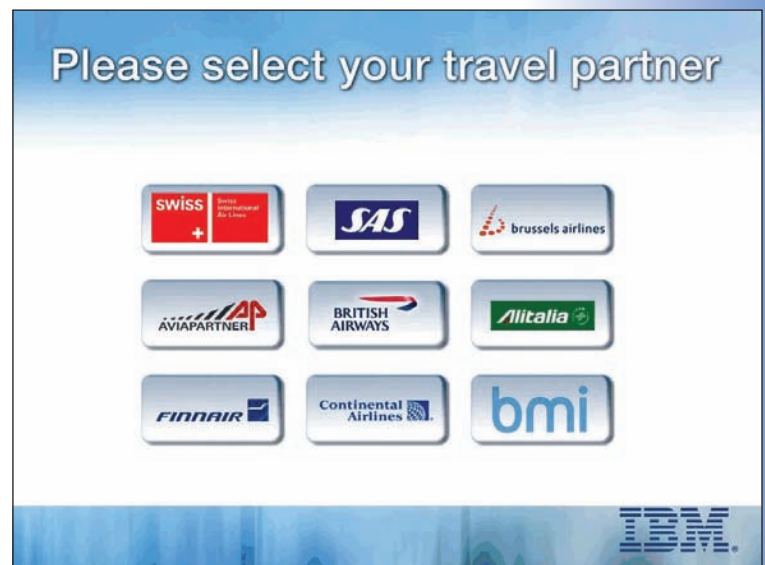
The Internet Check-In kiosk is an innovative and new concept, which complements the existing CUSS* kiosks facilities already available at various airports. An obvious example of a well adopted CUSS kiosk implementation is the IBM CUSS kiosks installation implemented at Amsterdam Airport Schiphol.

The additional Internet check-in functionality allows for a cost effective and user friendly porting of the web check-in application of airlines to the self-service kiosks at the airports. It provides direct access to the Airline reservation site in an IBM developed controlled browser environment that allows for touch-screen user interface and restricted web access.

9 airlines have been selected to participate in this project, with a strong interest for the new concept.

The solution proposed by IBM allowed differentiation from other

Note*: CUSS stands for Common Use Self Service. It is a shared kiosk offering convenient passenger check-in whilst allowing multiple airlines to maintain their own branding and functionality. It is a dedicated application compliant with standards defined at the IATA level. Internet kiosks use the existing Internet application of the airlines, whilst adding a number of functions and limitations in order to avoid improper use of the kiosks. Up until now, most of the self-service check-in kiosks deployed at airports have been CUSS kiosks, preventing a number of airlines from taking advantage of this facility.



Screenshot of Brussels kiosk Main Menu