

Air Canada

Winner at the Canadian Information Productivity Awards (C.I.P.A) Gala Banquet.

The Canadian Information Productivity Awards (C.I.P.A.) program has established its position as the premier Information Technology and Innovation awards program in Canada. A C.I.P.A. award is centered on “excellence” and celebrates the impressive ability of Canadians and Canadian organizations to change, adapt, innovate and compete in a competitive landscape.

On November 14, 2000, Air Canada’s Express Check-In Kiosk was honoured with two awards in the “Enterprise-wide Excellence” category. The airline was presented with

- the 2000 Best of Category
- the Award of Excellence



Air Canada’s Solution was “Transforming Air Canada’s Customer Service through Express Check-in.”

C.I.P.A. supports world class Canadian IT initiatives, not simply as information technology accomplishments, but as business successes. A C.I.P.A. award showcases implementation of best practices, with the purpose of leading other Canadian organizations to adopt new techniques and introduce advanced technologies faster. These adoptions generate higher productivity, develop innovative products and services, and foster increased prosperity for all stakeholders within the organization, the industry and the economy at large.

◀ Rob Ranieri and Christian Chartier accepting the CIPA award

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