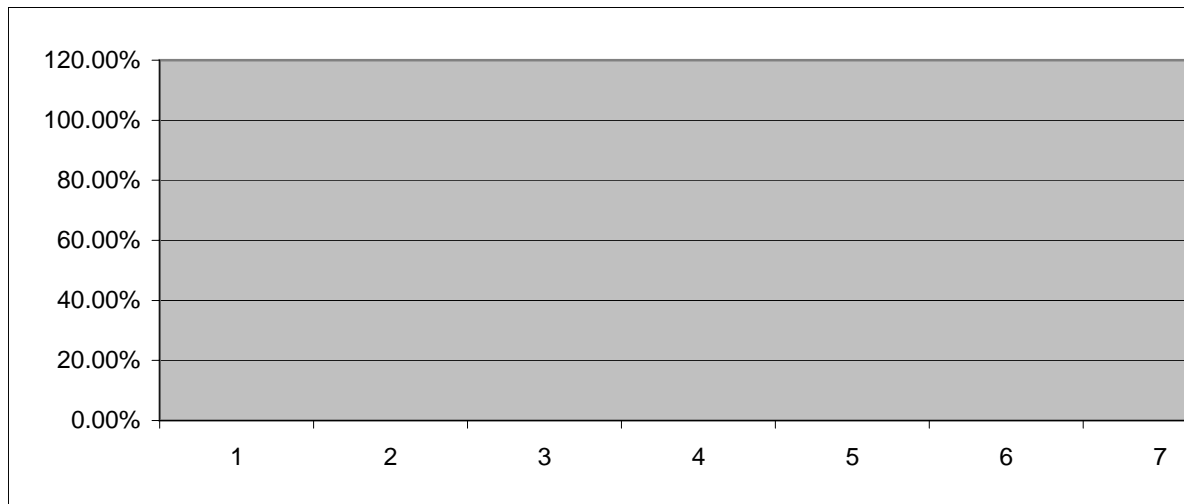


Planar		Jan 05	Feb 05	Mar 05	Apr 05	May 05	Jun 05
Service Sol	Shipped						
	Total return						
	Return good						
	Yield %						
	Adjust yield %						
	2nd return						
	2nd return % (12m)						
	2nd return % (3m)						
	Upper control limit						
	Lower control limit						
	NDF						
	NDF %						
	DOA						
	DOA %						

Defect Category:							
1. 2nd return accepted							
2. NDF							
3. 2nd return expired							
4. Missort							
5. Cannibalized							
6. Physical damaged							
7. Total							



Jul 05	Aug 05	Sep 05	Oct 05	Nov 05	Dec 05