

IBM® System x™ Microsoft™ Exchange Server Implementation Services

Simple solutions for your migration plans



Offering Highlights

- **Expertise and experience to get you successfully through an infrequent but critical IT task**
- **Utilization of best practices developed in IBM labs and other client engagements**
- **Reduction of risk and migration time**

Expert Assistance is Here

STG Lab Services will assist you with migration of your existing Microsoft Exchange Server environment to IBM System x™ or IBM BladeCenter®.

As a part of this offering, IBM can:

- *Gather information about your existing Microsoft Exchange Server environment*
- *Identify prerequisites and dependencies*
- *Develop a plan for installation and configuration of IBM System x servers, IBM System Storage™ units (if applicable), Microsoft Exchange environment and migration of mail boxes*
- *Conduct preparation and planning session*

- *Unpack System x servers and IBM System Storage units (if applicable) and their components onsite*
- *Assemble components as needed and install System x servers and IBM System Storage units in the rack, as applicable*
- *Configure IBM System x servers and IBM storage as applicable*
- *Verify and update firmware as needed*
- *Run diagnostics*
- *Install and configure Windows OS and Microsoft Cluster Server environment, update device drivers as needed*
- *Verify and update OS drivers as needed*
- *Install and configure Microsoft Exchange Server software*
- *Assist with migration and consolidation of mail boxes from the existing servers*
- *Perform tuning of the Microsoft Exchange or Windows OS/System x environment*
- *Perform stress testing using Microsoft Jetstress tool on IBM System Storage units as applicable*
- *Integrate the IBM System x servers into the customer network and storage environment as applicable*
- *Provide hands-on skills transfer on System x server hardware*
- *Perform basic testing*

Typical assumptions:

- *The overall system configuration is supported by Microsoft*
- *Active Directory environment is in place*
- *Domain Administrator password will be provided as needed*
- *DNS entries for each of the IP addresses will be provided as needed*
- *A single point of contact will be designated to coordinate access to the required personnel and equipment*
- *IBM consultants will have access to the system and network administrators, application owners and experts on the applications as needed*
- *Appropriate power and network connections are fully operational*
- *All hardware within the scope of this services engagement is in place prior to the commencement of the services engagement*
- *Adequate office space, equipment, user IDs, telephones, supplies, hardware, software, documentation and tools will be provided to IBM, including conference room facilities, LCD Projector for technical skills transfer sessions.*
- *Customer will have original install media for OS and applications, license keys, software licenses and media within the scope of this agreement*
- *The rack is in place and setup with power and network connections available and fully operational (if applicable)*
- *The data of all existing Microsoft Exchange systems are backed up prior to the commencement of installation services*

Pricing

This solution package can be ordered via IBM System x part number 40M3693, and total quantity will be estimated based on the customer requirements and environment. For estimates and further information please contact STG Lab Services.

Services We Provide

STG Lab Services brings the skills and experience of the lab to your enterprise through on-site consulting, classroom training, and skills transfer to your personnel in your environment. STG Lab Services has both high quality, field tested offerings and the resources to bring customized solutions to your enterprise. Contact one of our opportunity managers for more information.

For More Information

To find out more about the IBM System x Microsoft Exchange Server Implementation Services and other System x services, contact Mike Sigl (US Central and West regions), siglm@us.ibm.com / (425) 803-5901 or Michael Karchov (US Federal and US East Regions), Michael.karchov@us.ibm.com / (919) 254-0706.



© Copyright IBM Corporation 2007

IBM Corporation
Route 100
Somers, NY 10589
U.S.A.

Produced in the United States of America
7-07
All Rights Reserved

References in this publication to IBM products or services do not imply that IBM intends to make them available in every country in which IBM operates. Consult your local IBM business contact for information on the products, features, and services available in your area.

IBM, the IBM logo, BladeCenter, System Storage and System x are trademarks of International Business Machines Corporation in the United States, other countries or both.

Other company, product or service names may be trademarks or service marks of others.

Microsoft, Windows, Windows NT, and the Windows logo are trademarks of Microsoft Corporation in the United States, other countries, or both.

All statements regarding IBM future direction or intent are subject to change or withdrawal without notice and represent goals and objectives only.

Prices subject to change without notice. Starting price may not include a hard drive, operating system or other features. Contact your IBM representative or Business Partner for the most current pricing in your geography.

The IBM home page on the Internet can be found at **ibm.com**