

## IBM® System i™ Performance Review Services

Utilizing your systems to their potential



### Offering Highlights

**The following proposal provides list US pricing (unless otherwise indicated) System i Performance Review Service Offering from IBM Systems and Technology Group (STG) Lab Services. Highlighted below are benefits you can gain through these services for your IBM System i5™.**

- **Remote support can often be utilized to deliver this service without the need for on site visits**
- **Opportunity for skill transfer of techniques and tools usage by working side-by-side with our world-class resources during the project**
- **Reports delivered upon conclusion of the engagement with summarized findings and recommendations**

### **A High Performance Team to Answer Your Performance Questions**

Are you getting the most out of the investment you've made in your System i and the applications that you have developed or purchased to run on it? Are you plagued by questions raised about performance after implementing changes in your environment? Do you wish you could see and understand what was happening under the system covers and find throughput choke points? Are there tools to help with this and how are they used? We helped develop System i—and we can help you find the answers to these and many other performance-related questions.

IBM Systems and Technology Group (STG) Lab Services performance analysts are experienced with System i at a system and database level, and they have extensive knowledge and experience dealing with the analysis and tuning of both legacy applications and those developed utilizing modern techniques (Java, Websphere®, etc.).

A performance review service engagement involves an in-depth review of the client's system or

applications including but not limited to database activity, system resources and their utilization, and the impacts of applications and their structure on performance. Other activities may include application profiling and the skill transfer of certain performance analysis techniques.

### **STG Lab Services System i Performance Review Services**

The effort and time required for assessment of specific client environments is dependent upon the number of systems, the specific client infrastructure, and the performance objectives the client is trying to achieve. Contact an STG Lab Services System i Opportunity Manager for an estimate of the time necessary for IBM to perform a performance review of your System i environment.

#### **Pricing**

1. *\$ 195/hr. (US) plus travel time and actual travel expenses.*
2. *Travel time to the client's location is billed at 1/2 the hourly rate.*

#### **Who We Are**

STG Lab Services is one of the for fee services organizations of IBM's world renowned Systems & Technology Group development labs. Through STG Lab Services you can bring the expertise of the development community on the latest technologies to your enterprise. With deep skills in the IBM System i platform and related IBM products and software, security, Service Oriented Architecture (SOA) and application modernization, High Availability (HA), performance analysis, and more, STG

Lab Services can help you with your most difficult technical challenges. STG Lab Services exists to provide you with successful implementations of emerging technologies to help accelerate your investment ROI and drive up your satisfaction with your IBM hardware.

#### **Services We Provide**

STG Lab Services brings the skills and experience of the lab to your enterprise through on-site consulting, classroom training, and skills transfer to your personnel in your environment. STG Lab Services can meet your technical assistance needs. STG Lab Services has both high quality, field tested offerings and the resources to bring customized solutions to your enterprise. Contact one of our opportunity managers for more information.

#### **For More Information**

To find out more about the IBM System i Performance Review Services and other System i services, contact IBM STG Lab Services System i at [stgls@us.ibm.com](mailto:stgls@us.ibm.com).



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