

## IBM® System i™ High Availability (HA) Assessment

Take availability to the right level



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### Offering Highlights

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**The following proposal provides list US pricing (unless otherwise indicated) for System i High Availability (HA) Assessment Service Offering from IBM Systems and Technology Group (STG) Lab Services. Highlighted below are benefits you can gain through these services for your IBM System i5.**

- **Identification of exposures in current IT infrastructure and environment**
- **Review of current systems management practices against industry best practices**
- **Recommendations for remediation of exposures and best practice gaps**
- **Performance of remediation by world-class System i experts**

### We put the “expert” in expertise

Doing business in a global economy where a web storefront is open all day, everyday, creates IT requirements that are demanding to say the least. How can these requirements be technically achieved? And what will that achievement cost? Availability and affordability seem inextricably linked—what is the right amount for your business?

Fortunately, IBM Systems and Technology Group (STG) Lab Services and its High Availability team can help you find the right answers. Through their knowledge of the System i platform, skills honed in the development laboratory, and experience gleaned from thousands of client engagements worldwide, our consultants can fill gaps in your organization’s skills or work with you on a beginning-to-end solution that optimizes System i capabilities. Even in a round-the-clock operation, System i can continue to let you focus more on running your business, and less on running your system!

An availability assessment is a review of a client's System i IT infrastructure for potential areas of exposure as well as a review of their systems management processes against best practices. This can include a review of AIX® logical partitions (LPARs) and external storage. The intent is to identify significant risks and provide recommendations to help mitigate those risks.

### **STG Lab Services HA Assessment**

The effort and time required for assessment of specific client environments is dependent upon the number of systems, the specific client infrastructure, and the high availability objectives the client is trying to achieve. Contact an STG Lab Services System i Opportunity Manager for an estimate of the time necessary for IBM to perform an availability assessment on your IT infrastructure.

### **Pricing**

1. *\$ 195/hr. (US) plus travel time and actual travel expenses.*
2. *Travel time to the client's location is billed at 1/2 the hourly rate.*

### **Who We Are**

STG Lab Services is one of the for fee services organizations of IBM's world renowned Systems & Technology Group development labs. Through STG Lab Services you can bring the expertise of the development community on the latest technologies to your enterprise. With deep skills in the IBM System i platform and related IBM products and software, security, Service Oriented Architecture (SOA) and application modernization,

High Availability (HA), performance analysis, and more, STG Lab Services can help you with your most difficult technical challenges. STG Lab Services exists to provide you with successful implementations of emerging technologies to help accelerate your investment ROI and drive up your satisfaction with your IBM hardware.

### **Services We Provide**

STG Lab Services brings the skills and experience of the lab to your enterprise through on-site consulting, classroom training, and skills transfer to your personnel in your environment. STG Lab Services can meet your technical assistance needs. STG Lab Services has both high quality, field tested offerings and the resources to bring customized solutions to your enterprise. Contact one of our opportunity managers for more information.

### **For More Information**

To find out more about the IBM System i High Availability (HA) Assessment services and other System i services, contact IBM STG Lab Services System i at [stgls@us.ibm.com](mailto:stgls@us.ibm.com).



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