Platform Availability Assessment

The first step to achieving your IT infrastructure availability and resiliency goals

A roadmap to continuous availability

The IBM High Availability Center of Competency (HACoC) team is dedicated to helping clients achieve their availability goals and maximize the value they receive from IBM systems and storage products. The HACoC draws from technology and systems management expertise across IBM and the industry, and works with clients to identify opportunities that can help improve the availability and resiliency of their end-to-end IT infrastructure.

During our Platform Availability Assessment, a team of experts will assess and uncover any gaps in your IT infrastructure and architecture. This collaborative workshop hosts several activities, including:

- Review of availability and scale-out requirements for the selected IT services
- Review of transaction flow though the infrastructure
- Review of IT service management processes
- Analysis of a real or potential outage

Offering value

This workshop will analyze the infrastructure supporting your mission-critical business processes, whether a single platform system (including software stack) or with a customized competitive analysis of HP, Oracle/Sun and other products. See first hand how and where you can benefit from improved service quality, and the cost savings associated with better processes and decreased downtime.
Typical deliverables
- Collaborative development of high-level recommendations to improve IT Service Availability
- Roadmap and recommended next steps
- Experienced Subject Matter Expert (SME) knowledge and skills transfer
- Optional HA and service management best practices
- Executive presentation and report of findings

What you can expect
The HACoC engages with clients for a high-level review of the architecture and IT service management of current (IBM and non-IBM) implementations or proposed deployments in order to identify:

- High priority focus areas
- Next steps for the client and IBM

For more information
Learn more about the Platform Availability Assessment and other related products and services. Contact stgls@us.ibm.com or visit:

ibm.com/systems/services/labservices