High Availability Center of Competency

HA Proposal Workshop (Europe only)

Plan and prepare for high availability

Where does your HA journey begin?
The IBM High Availability Center of Competency (HACoC) team is dedicated to helping clients achieve their availability goals and maximize the value they receive from IBM systems and storage products. The HACoC draws from technology and systems management expertise across IBM and the industry, and works with clients to identify opportunities that can help improve the availability and resiliency of their end-to-end IT infrastructure.

During a High Availability (HA) Proposal Workshop for European clients, we’ll review and identify how to improve HA and Disaster Recovery (DR). IBM works with your team to jointly validate the targeted architecture and deliver a roadmap of next steps.

The two-day workshop takes place at IBM Montpellier and begins with a high-level assessment of the IT infrastructure that supports critical business process. We collaborate with your experts on several activities, including analysis of an outage and review of transaction flow through the proposed infrastructure.

Typical deliverables
• A detailed set of architecture-level technology and process recommendations to improve IT infrastructure availability
• Proposed action plan of next steps

Highlights
• Guidance and assistance in the early stages of an IBM HA solution
• Cost savings associated with better processes and decreased downtime
• Improve client satisfaction, resulting in better IBM product and process support