Availability Strategy Assessment Workshop (Europe only)

Build a strategy plan for actionable improvements

Assess and review critical application flow
The IBM High Availability Center of Competency (HACoC) team is dedicated to helping clients achieve their availability goals and maximize the value they receive from IBM systems and storage products. The HACoC draws from technology and systems management expertise across IBM and the industry, and works with clients to identify opportunities that can help improve the availability and resiliency of their end-to-end IT infrastructure.

Our Availability Strategy Assessment Workshop for European clients begins with an on-site seminar between IBM experts and your IT managers and architects. We’ll address how to improve High Availability (HA) and Disaster Recovery (DR) and jointly build a strategy plan.

This collaborative seminar can include several activities:

- High-level assessment of the IT systems and storage infrastructure and availability management process that supports mission-critical applications
- Optionally, an analysis of outage and IT service management processes

Typical deliverables
- A detailed set of architecture-level technology and process recommendations to improve IT infrastructure availability
- Proposed action plan of next steps

Highlights
- High level assessment and review of critical application transaction flow through the infrastructure
- Cost savings associated with better processes and decreased downtime
- Identify opportunities
- Improve client satisfaction, resulting in better IBM product and process support