

IBM Cloud Additional Service Description

IBM Cloud Virtual Private Cloud

Except as noted below, the terms of the IBM Cloud Service Description apply.

1. Cloud Service

IBM Cloud Virtual Private Cloud (VPC) lets Clients create a fully customizable, software-defined virtual network with isolation on IBM public cloud. IBM Cloud VPC provides custom network topologies, flexible subnet sizes, and enhanced security.

It includes the following capabilities but not limited to:

- Flexible network topologies, subnet sizes and bring your own private IP
- Public Gateway or Floating IP to access to Internet
- Access Control Lists and Security Groups to control traffic at subnet or virtual server instances.

Virtual Servers to run their workload and storage volumes to store their data.

2. Data Processing and Protection Data Sheets

The Data Sheet applicable for this service and the terms of this section provides the details and terms, including Client responsibilities, around use of this service. The following Data Sheet(s) apply to this service:

<https://www.ibm.com/software/reports/compatibility/clarity-reports/report/html/softwareReqsForProduct?deliverableId=9F860BCBDB211E7A229E0F52AF6E722>

3. Service Levels and Technical Support

3.1 Service Level Agreement

The service level agreement set forth in the base IBM Cloud Service Description applies to this service.

3.2 Technical Support

The support terms set forth in the base IBM Cloud Service Description apply to this service.

4. Charges

4.1 Charge Metrics

The charge metric(s) for the Cloud Service are specified in the Transaction Document.

The following charge metrics apply to this Cloud Service:

- Gigabyte (GB) Transmitted is each GB (2 to the 30th power bytes) of data transmitted to and from the Cloud Services.
- Gigabyte (GB) Transmitted Outbound is each GB (2 to the 30th power bytes) of data transmitted from the Cloud Services. For the purpose of this Cloud Service, the Egress Virtual Private Cloud Data Transfer are the Gigabytes of data transmitted from the Virtual Private Cloud to outbound.
- Item is an occurrence of a specific item that is managed by, processed by, or related to the use of the Cloud Service.
- Instance-Hour is access to a specific configuration of the Cloud Service. Client will be charged for each whole or partial hour for each Instance of the Cloud Service that exists during the billing period.
- Gigabyte (GB)-Month is a GB (2 to the 30th power bytes) analyzed, used, stored or configured in the Cloud Services during a month.
- Connection-Hour is a network link or association between two points on the network utilizing or including the Cloud Service. Client will be charged for each whole or partial hour that each Connection exists for the Cloud Service during the billing period.