

# IBM Cloud Additional Service Description

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## IBM Cloud Virtual Server for Virtual Private Cloud

Except as noted below, the terms of the IBM Cloud Service Description apply.

### 1. Cloud Service

IBM Cloud Virtual Servers for Virtual Private Cloud is an offering within the Compute Infrastructure-as-a-Service portfolio of IBM Cloud. IBM Cloud Virtual Servers for Virtual Private Cloud provides access to shared (multi-tenant) computing resources that Client can provision as part of a Virtual Private Cloud infrastructure environment.

IBM Cloud Virtual Servers for Virtual Private Cloud, like the rest of the Infrastructure-as-a-Service offerings, is self-managed by Client. This includes selection of available data centers and selection, configuration, and management of services (such as security, backup, failover, restore, and monitoring), which Client determines are necessary to meet Client's requirements and applicable laws, including data protection and other regulatory requirements for its workloads and all Content.

### 2. Data Processing and Protection Data Sheets

The Data Sheet applicable for this service and the terms of this section provides the details and terms, including Client responsibilities, around use of this service. The following Data Sheet(s) apply to this service:

<https://www.ibm.com/software/reports/compatibility/clarity-reports/report/html/softwareReqsForProduct?deliverableId=16A133C0DDE611E8AD896A32A8231248>

### 3. Service Levels and Technical Support

#### 3.1 Service Level Agreement

The service level agreement set forth in the base IBM Cloud Service Description applies to this service.

#### 3.2 Technical Support

The support terms set forth in the base IBM Cloud Service Description apply to this service.

### 4. Charges

#### 4.1 Charge Metrics

The charge metric(s) for the Cloud Service are specified in the Transaction Document.

The following charge metrics apply to this Cloud Service:

- Instance-Hour – An Instance is access to a specific configuration of the Cloud Service. Client will be charged for each whole or partial hour for each Instance of the Cloud Service that exists during the billing period.

#### 4.2 Partial Monthly Charges

Each Instance is charged on an hourly basis. Partial hour usage will be pro-rated.

### 5. Additional Terms

For Cloud Service Agreements (or equivalent base cloud agreements) executed prior to January 1, 2019, the terms available at <https://www.ibm.com/acs> apply.