

Service Description

IBM Hybrid Data Management Platform (Monthly Subscription)

This Service Description describes the Cloud Service. The applicable order documents provide pricing and additional details about Client's order.

1. Cloud Service

The IBM Hybrid Data Management Platform offering allows Client to purchase FlexPoint entitlements on a monthly subscription basis that may be allocated and applied to usage of the specified licensed on-premises and IBM Cloud Service bundled offerings during the subscription period in accordance with the ratios and conditions below.

1.1 Offerings

The Client may select from the following available offerings.

1.1.1 Bundled Offerings

The Cloud Service a multi-product subscription offering consisting of the Bundled Offerings (which include both Bundled Licensed Offerings and Bundled Cloud Service Offerings), identified below. Client is authorized to install and use such Bundled Offerings within the entitlement limits in the applicable Transaction Document for this Cloud Service and as stated in this Service Description. Client is not authorized to transfer or remarket the Bundled Offerings separate from the multi-product package. Each Bundled Offering may be accompanied by, and is subject to, its respective license terms or Cloud Service terms, as applicable, and those terms apply to Client's use of that Bundled Offering. In the event of conflict, the terms in this Service Description document supersede the Bundled Offering's terms. When Client's right to use this Cloud Service subscription expires or terminates, Client must discontinue use of the Bundled Offerings and, in the case of Bundled Licensed Offerings, destroy or promptly return all copies of the Bundled Offerings to the party from whom Client acquired the offering. If Client downloaded the Bundled Offerings, Client should contact the party from whom Client acquired the Bundled Offering. If Client wishes to use the Bundled Offering for any use beyond the limits set forth above, please contact an IBM Sales Representative or the party from whom Client acquired this Cloud Service to obtain the appropriate license or cloud service subscription, as applicable.

The following are Bundled Offerings included in this subscription offering:

Bundled Licensed Offerings:

- IBM Db2 Advanced Enterprise Server Edition
- IBM Db2 Warehouse
- IBM Db2 Big SQL
- IBM Db2 Event Store

Bundled Cloud Service Offerings:

- IBM Db2 Hosted – Hybrid Flex Plan
- IBM Db2 on Cloud – Hybrid Flex Plan
- IBM Db2 on Cloud – Hybrid Flex for AWS Plan
- IBM Db2 Warehouse on Cloud – Hybrid Flex Performance Plan
- IBM Db2 Warehouse on Cloud – Hybrid Flex Plan
- IBM Db2 Warehouse on Cloud – Hybrid Flex Performance for AWS Plan
- IBM Db2 Warehouse on Cloud – Hybrid Flex for AWS Plan

1.1.2 FlexPoint Requirements for Bundled Offerings

The Bundled Offering entitlement ratio tables below outline the number of FlexPoint entitlements required for authorized use of each Bundled Offering. Client may allocate FlexPoint entitlements among Bundled Offerings in a deployment combination of Client's choosing during each monthly subscription period, and may choose to re-allocate FlexPoints between Bundled Offerings at any time during the subscription period, provided that the sum of Client's allocation of FlexPoints to Client's usage of all the Bundled

Offerings in accordance with the ratio tables below (rounded up to the nearest whole number of FlexPoints) does not exceed the total amount of Client's FlexPoint entitlements obtained for this Cloud Service. In the ratio tables below, the corresponding units of measure for the entitlements to the Bundled Offerings (e.g., Virtual Processor Core, or VPC) are described in their respective License Information documents or Service Description documents, as applicable, unless otherwise specified in this Service Description below.

1.1.3 Entitlement Ratio Tables

a. FlexPoint requirements for Virtual Processor Core (VPC) by Bundled Licensed Offering

Usage of each Bundled Offering below up to the maximum level of use permitted per VPC per month requires the specified number of FlexPoint entitlements to this Cloud Service subscription:

Offering	FlexPoints per VPC per Month
IBM Db2 Advanced Enterprise Server Edition	650
IBM Db2 Warehouse	250
IBM Db2 Big SQL	417
IBM Db2 Event Store	250

b. FlexPoint requirements for Virtual Processor Core (VPC), Memory (RAM), and Storage (GB) by Bundled Cloud Service Offering

Usage of each Bundled Offering below up to the maximum level of use permitted per Instance, VPC, GB RAM, and GB storage per month requires the specified number of FlexPoint entitlements to this Cloud Service subscription:

Offering	FlexPoints per Base Instance per Month	FlexPoints per VPC per Month	FlexPoints per GB RAM per Month	FlexPoints per GB Storage per Month	FlexPoints per GB Additional Backups	FlexPoints per GB Data Transfer
IBM Db2 Hosted Hybrid Flex Plan	N/A	125	25	1.1	N/A	N/A
IBM Db2 on Cloud Hybrid Flex Plan	189	N/A	13	1.0	N/A	N/A
IBM Db2 on Cloud Hybrid Flex for AWS Plan	N/A	650	N/A	1.0	N/A	1.0
IBM Db2 Warehouse on Cloud Hybrid Flex Performance Plan	5661	79	N/A	0.62	N/A	N/A
IBM Db2 Warehouse on Cloud Hybrid Flex Plan	1541	67.5	N/A	0.35	N/A	N/A
IBM Db2 Warehouse on Cloud Hybrid Flex Performance for AWS Plan	9200	143.33	N/A	0.85	0.07	0.09
IBM Db2 Warehouse on Cloud Hybrid Flex for AWS Plan	2360	121.43	N/A	0.50	0.07	0.09

c. Additional Conditions:

- Db2 Hosted Hybrid Flex Plan
Additional processor cores, gigabytes of RAM, and storage resources are acquired and applied to each virtual server independently.
- Db2 on Cloud Hybrid Flex Plan
Additional processor cores, gigabytes of RAM, and storage resources deployed are charged separately from the base instance. Client receives 1 additional processor core for every 4 GB RAM acquired under the table above.

- **Db2 on Cloud Hybrid Flex for AWS Plan**
Additional processor cores, gigabytes of RAM, and storage resources are acquired and applied to each virtual server independently. Client receives 7.625 GB RAM for every 1 processor core acquired under the table above.
- **Db2 Warehouse on Cloud Hybrid Flex Performance Plan**
Additional processor cores, gigabytes of RAM, and storage resources deployed are charged separately from the base instance. Additional processor cores can be added in increments of 24 VPCs. Client receives 432 GB RAM for every 24 VPCs acquired under the table above. Additional storage can be added in increments of 2,400 GB.
- **Db2 Warehouse on Cloud Hybrid Flex Plan**
Additional processor cores, gigabytes of RAM, and storage resources deployed are charged separately from the base instance. Additional processor cores can be added in increments of 16 VPCs. Client receives 186 GB RAM for every 16 VPCs acquired under the table above. Additional storage can be added in increments of 960 GB.
- **Db2 Warehouse on Cloud Hybrid Flex Performance for AWS Plan**
Additional processor cores, gigabytes of RAM, storage, backups and data transfer resources deployed are charged separately from the base instance. Additional processor cores can be added in increments of 24 VPCs. Client receives 432 GB RAM for every 24 VPCs acquired under the table above. Additional storage can be added in increments of 2,400 GB. Additional backups and data transfer are charged in increments of 10 GB.
- **Db2 Warehouse on Cloud Hybrid Flex for AWS Plan**
Additional processor cores, gigabytes of RAM, storage, backups and data transfer resources deployed are charged separately from the base instance. Additional processor cores can be added in increments of 14 VPCs. Client receives 196 GB RAM for every 14 VPCs acquired under the table above. Additional storage can be added in increments of 960 GB. Additional backups and data transfer are charged in increments of 10 GB.

A Gigabyte is defined as 2 to the 30th power bytes of data (1,073,741,824 bytes).

2. Data Processing and Protection Data Sheets

Terms regarding the Data Processing Addendum (DPA) and the applicable Data Processing and Protection Data Sheet(s) for each Bundled Cloud Service Offering are described in each offering's applicable Service Description.

3. Service Levels and Technical Support

3.1 Service Level Agreement

The Service Level Agreement for each Bundled Cloud Service Offering are described in each offering's applicable Service Description.

3.2 Technical Support

Technical support for each Bundled Cloud Service, including support contact details, severity levels, support hours of availability, response times, and other support information and processes, is found by selecting the Cloud Service in the IBM support guide available at <https://www.ibm.com/support/home/pages/support-guide/>.

4. Charges

4.1 Charge Metrics

The charge metric(s) for the Cloud Service are specified in the Transaction Document.

The following charge metrics apply to this Cloud Service:

- FlexPoint is a common unit of value required for Client's authorized use of the specified bundled IBM offerings.

5. Additional Terms

For Cloud Service Agreements (or equivalent base cloud agreements) executed prior to January 1, 2019, the terms available at <https://www.ibm.com/acs> apply.

5.1 Additional Terms and Conditions for Subscription FlexPoints

- For this Cloud Service subscription offering, FlexPoints are sold as a monthly subscription charge with flexible billing options.
- A minimum of 250 FlexPoints must be purchased for this Hybrid Data Management Platform subscription offering.
- Any unused FlexPoints are considered exhausted after each month.
- The separate, formerly-named "IBM Hybrid Data Management Platform" perpetual license bundle offering has been renamed to "IBM Hybrid Data Management Platform On Premise" ("HDMP On Premise"). This IBM Hybrid Data Management Platform subscription bundle offering and the HDMP On Premise license bundle offering are separate offerings. FlexPoints purchased for this IBM Hybrid Data Management Platform offering are not interchangeable with and cannot be used or applied to the HDMP On Premise offering or to offerings included in the HDMP On Premise offering, or to any other IBM software or Cloud Service offerings. FlexPoints acquired for the HDMP On Premise license bundle offering are not interchangeable with this IBM Hybrid Data Management Platform subscription offering, and cannot be used or applied to offerings in this subscription offering.