

## Service Description

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### IBM Cognos Analytics on Cloud Trial

Upon acceptance of Client's order, this Service Description applies to the Cloud Service trial. The applicable quotation and other order documents provide details about your order. This Service Description and the associated order documents are Transaction Documents.

#### 1. Cloud Service

##### 1.1 Offerings

The Client may select from the following available offerings.

##### 1.1.1 IBM Cognos Analytics on Cloud Trial Description

The IBM Cognos Analytics on Cloud Trial is a Cloud Service IBM makes available for a limited period to enable Client to evaluate its functionality and technology. Client is authorized to use the IBM Cognos Analytics on Cloud Trial during a specified trial period for the purpose of evaluating its functionality and technology. The IBM Cognos Analytics on Cloud Trial may only provide a limited set of features and function; therefore, use in a production environment or for commercial purposes is not recommended or supported. Any such use is solely at Client's own risk. The generally available IBM Cognos Analytics on Cloud service may be ordered at any time. Client may only participate in a trial for a Cloud Service one time. If Client wishes to continue with IBM Cognos Analytics on Cloud upon expiration of the trial period, Client will need to submit an order for the generally available IBM Cognos Analytics on Cloud offering. IBM is under no obligation to offer migration capabilities or services.

#### 2. Data Processing and Protection Data Sheets

IBM's Data Processing Addendum at <http://ibm.com/dpa> (DPA) and the Data Processing and Protection Data Sheet(s) (referred to as data sheet(s) or DPA Exhibit(s)) in the links below provide additional data protection information for the Cloud Services and its options regarding the types of Content that may be processed, the processing activities involved, the data protection features, and specifics on retention and return of Content. The DPA applies if and to the extent the European General Data Protection Regulation (EU/2016/679) (GDPR) applies to personal data contained in Content.

<https://www.ibm.com/software/reports/compatibility/clarity-reports/report/html/softwareReqsForProduct?deliverableId=E7BC3AD0240411E58BCB3FD1A5DC388F>

#### 3. Service Levels and Technical Support

##### 3.1 Service Level Agreement

Service Level Agreements are not applicable for Trials.

##### 3.2 Technical Support

Technical support is not applicable for Trials.

#### 4. Charges

Generally, there are no charges for use of the Cloud Service trial, unless specified by IBM or a third-party service provider. If any authority imposes a custom, duty, tax (including withholding tax), levy or fee for the import or export, transfer, access or use of a Trial Cloud Service or third-party service, then Client is responsible to pay any such amount imposed.

#### 5. Additional Terms

For Cloud Service Agreements (or equivalent base cloud agreements) executed prior to January 1, 2019, the terms available at <https://www.ibm.com/acs> apply.

## 5.1 Term

Client may use the IBM Cognos Analytics on Cloud Trial for up to 90 days, subject to the following use limitations:

- Single user environment
- Access to sample data and analytic content
- Ability to upload, model, report, and explore .xls, .xlsx, or .csv files
- Total uploads, after compression, not to exceed 1 GB
- No access to any Cognos Analytics administrative capabilities, including the ability to create data source connections.

IBM may at any time suspend, revoke, limit or refuse participation in or use of the IBM Cognos Analytics on Cloud Trial. Content will be destroyed upon the expiration of the IBM Cognos Analytics on Cloud Trial, or after 28 days of inactivity in Client's account.

Client is responsible to remove any of Client proprietary content Client wish to retain prior to any such expiration or termination.