

## Service Description

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### IBM Watson Knowledge Catalog

This Service Description describes the Cloud Service IBM provides to Client. Client means the contracting party and its authorized users and recipients of the Cloud Service. The applicable Quotation and Proof of Entitlement (PoE) are provided as separate Transaction Documents.

#### 1. Cloud Service

This Cloud Service provides a cloud native solution where users can catalog, govern, and discover information assets, and is designed to reduce the time spent searching for and hesitating over sharing data. IBM Watson Knowledge Catalog can index the assets already in a data lake, and use it to build a 360 view of information by connecting to data on premise and in the cloud.

IBM Cloud is a technical pre-requisite for utilizing this Cloud Service. New users can register for access via the online registration form: <https://console.ng.bluemix.net/registration/>.

#### 1.1 IBM Watson Knowledge Catalog Professional

This plan includes:

- a policy enforcement engine to provide actionable governance;
- the ability to define policies and monitoring of those policies (unlimited rules);
- business glossary and mapping (unlimited terms);
- data profiling, data preparation, and the ability to automatically discover metadata;
- entitlement for unlimited catalogs;
- entitlement for 500 Authorized Users;
- entitlement for 5000 Capacity Unit-Hours; and
- entitlement for unlimited number of assets.

#### 1.2 IBM Watson Knowledge Catalog Standard

This plan includes:

- a policy enforcement engine to provide actionable governance (limited to 5 rules);
- the ability to define policies and monitoring of those policies (limited to 5 rules);
- business glossary and mapping (limited to 50 terms);
- data profiling and data preparation, and the ability to automatically discover metadata;
- entitlement for 1 catalog;
- entitlement for 50 Authorized Users (additional user bundles available for purchase);
- entitlement for 500 Capacity Unit-Hours; and
- entitlement for 500 assets in catalog.

#### 1.3 Optional Services

##### 1.3.1 IBM Watson Knowledge Catalog Professional Additional 250 Authorized Users

Additional Authorized Users can be acquired in blocks of 250 for either Professional or Standard Plans.

##### 1.3.2 IBM Watson Knowledge Catalog Professional Bundle Thousand Capacity Unit-Hours

This offering allows the Client to acquire additional Thousand Capacity Unit-Hour entitlements to the Cloud Service for either Professional or Standard Plans.

#### 1.4 Pay per use Services

##### 1.4.1 IBM Watson Knowledge Catalog Additional 250 Authorized Users Pay Per Use

If Client exceeds the number of Authorized Users included with the base service, a pay per use charge will be assessed in increments of 250 Authorized Users for either Professional or Standard Plans.

#### 1.4.2 IBM Watson Knowledge Catalog Professional Capacity Unit-Hours Pay Per Use

If Client exceeds the number of Capacity Unit Hours included with the base service, a pay per use charge will be assessed for excess Capacity Unit Hours used for either Professional or Standard Plans.

## 2. Content and Data Protection

The Data Processing and Protection data sheet (Data Sheet) provides information specific to the Cloud Service regarding the type of Content enabled to be processed, the processing activities involved, the data protection features, and specifics on retention and return of Content. Any details or clarifications and terms, including Client responsibilities, around use of the Cloud Service and data protection features, if any, are set forth in this section. There may be more than one Data Sheet applicable to Client's use of the Cloud Service based upon options selected by Client. The Data Sheet may only be available in English and not available in local language. Despite any practices of local law or custom, the parties agree that they understand English and it is an appropriate language regarding acquisition and use of the Cloud Services. The following Data Sheet(s) apply to the Cloud Service and its available options. Client acknowledges that i) IBM may modify Data Sheet(s) from time to time at IBM's sole discretion and ii) such modifications will supersede prior versions. The intent of any modification to Data Sheet(s) will be to i) improve or clarify existing commitments, ii) maintain alignment to current adopted standards and applicable laws, or iii) provide additional commitments. No modification to Data Sheet(s) will materially degrade the data protection of a Cloud Service.

Link(s) to the applicable Data Sheet(s):

<https://www.ibm.com/software/reports/compatibility/clarity-reports/report/html/softwareReqsForProduct?deliverableId=711CC940B5A611E7A9EB066095601ABB>

Client is responsible to take necessary actions to order, enable, or use available data protection features for a Cloud Service and accepts responsibility for use of the Cloud Services if Client fails to take such actions, including meeting any data protection or other legal requirements regarding Content.

IBM's Data Processing Addendum at <http://ibm.com/dpa> (DPA) and DPA Exhibit(s) apply and are referenced in as part of the Agreement, if and to the extent the European General Data Protection Regulation (EU/2016/679) (GDPR) applies to personal data contained in Content. The applicable Data Sheet(s) for this Cloud Service will serve as the DPA Exhibit(s). If the DPA applies, IBM's obligation to provide notice of changes to Subprocessors and Client's right to object to such changes will apply as set out in DPA.

## 3. Technical Support

Technical support for the Cloud Service is provided via online forums and an online problem reporting system. IBM's software as a service support guide available at [https://www.ibm.com/software/support/saas\\_support\\_guide.html](https://www.ibm.com/software/support/saas_support_guide.html) provides technical support contact and other information and processes. Technical support is offered with the Cloud Service and is not available as a separate offering.

## 4. Entitlement and Billing Information

### 4.1 Charge Metrics

The Cloud Service is available under the charge metric specified in the Transaction Document:

- Authorized User is a unit of measure by which the Cloud Service can be obtained. Client must obtain separate, dedicated entitlements for each unique Authorized User given access to the Cloud Service in any manner directly or indirectly (for example, through a multiplexing program, device or application server) through any means. Sufficient entitlements must be obtained to cover the number of Authorized Users given access to the Cloud Service during the measurement period specified in Client's PoE or Transaction Document.
- Instance is a unit of measure by which the Cloud Service can be obtained. An Instance is access to a specific configuration of the Cloud Service. Sufficient entitlements must be obtained for each Instance of the Cloud Service made available to access and use during the measurement period specified in Client's PoE or Transaction Document.
- Thousand Capacity Unit-Hour is a unit of measure by which the Cloud Service can be obtained. A Capacity Unit is an independent measure of Capacity related to the use of the Cloud Service.

Capacity is the maximum amount that something can receive or contain. Sufficient entitlements must be obtained for the number of hours multiplied by the number of Capacity Units Required Per Hour for each Capacity Type, per the table below, rounded up to the nearest one Thousand, that exists during the measurement period specified in a Proof of Entitlement (PoE) or Transaction Document.

Capacity Type	Capacity Units Required Per Hour
Data Flow, Sampling and Profiling jobs	6

For the purposes of this Cloud Service, a minimum charge of 0.96 Capacity Unit Hours will apply each time a Capacity Type is initiated.

If, during the billing period, Client uses both IBM Watson Knowledge Catalog and IBM Watson Studio, the following are charged as IBM Watson Studio usage:

- Sampling and profiling jobs for data assets in projects
- Data Flow Jobs

The above will be charged as IBM Watson Knowledge Catalog usage if the Client is not using IBM Watson Studio during the billing period.

## 4.2 Overage Charges

If actual usage of the Cloud Service during the measurement period exceeds the entitlement specified in the PoE, an overage charge will be billed at the rate specified in the Transaction Document in the month following such overage.

Overage charges for Capacity Unit-Hour usage will be billed on a single Capacity Unit-Hour basis.

## 4.3 Billing Frequency

Based on selected billing frequency, IBM will invoice Client the charges due at the beginning of the billing frequency term, except for overage and usage type of charges which will be invoiced in arrears.

## 5. Term and Renewal Options

The term of the Cloud Service begins on the date IBM notifies Client of their access to the Cloud Service, as documented in the PoE. The PoE will specify whether the Cloud Service renews automatically, proceeds on a continuous use basis, or terminates at the end of the term.

For automatic renewal, unless Client provides written notice not to renew at least 90 days prior to the term expiration date, the Cloud Service will automatically renew for the term specified in the PoE. Renewals are subject to an annual price increase as specified in a quote. In the event the automatic renewal is after receipt of an IBM notice of a withdrawal of the Cloud Service, the renewal term will end the earlier of the end of the current renewal term or the announced withdrawal date.

For continuous use, the Cloud Service will continue to be available on a month to month basis until Client provides 90 days written notice of termination. The Cloud Service will remain available to the end of the calendar month after such 90 day period.

## 6. Additional Terms

### 6.1 General

Client may not use Cloud Services, alone or in combination with other services or products, in support of any of the following high risk activities: design, construction, control, or maintenance of nuclear facilities, mass transit systems, air traffic control systems, automotive control systems, weapons systems, or aircraft navigation or communications, or any other activity where failure of the Cloud Service could give rise to a material threat of death or serious personal injury.