

# IBM Cloud Additional Service Description

---

## IBM Cloud DevOps Insights

Except as noted below, the terms of the IBM Cloud Service Description apply.

### 1. Cloud Service

#### 1.1 IBM Cloud DevOps Insights

DevOps Insights aggregates data from multiple tools and provides insights to improve the agility, reliability, and security of your applications and your DevOps process. Use its built-in dashboards and data reporting services to learn where you most need to improve your developer productivity, code quality, and delivery cycle times.

### 2. Data Processing and Protection Data Sheets

The Data Sheet applicable for this service and the terms of this section provides the details and terms, including Client responsibilities, around use of this service. The following Data Sheet(s) apply to this service:

<https://www.ibm.com/software/reports/compatibility/clarity-reports/report/html/softwareReqsForProduct?deliverableId=FEEAAF50FFEE11E49652B1059D0E4EB0>

### 3. Service Levels and Technical Support

#### 3.1 Service Level Agreement

The service level agreement set forth in the base IBM Cloud Service Description applies to this service.

#### 3.2 Technical Support

The support terms set forth in the base IBM Cloud Service Description apply to this service.

### 4. Charges

#### 4.1 Charge Metrics

The charge metric(s) for the Cloud Service are specified in the Transaction Document.

The following charge metrics apply to this Cloud Service:

- Item is an occurrence of a specific item that is managed by, processed by, or related to the use of the Cloud Service.

#### 4.2 Partial Monthly Charges

Each Item is billed on a monthly basis.

### 5. Additional Terms

#### 5.1 Enabling Software

The Cloud Service contains the following Enabling Software:

- IBM Cloud DevOps plugin for Jenkins
- IBM Cloud DevOps Insights command line utility