

IBM Cloud Additional Service Description

IBM Event Streams for IBM Cloud

Except as noted below, the terms of the IBM Cloud Service Description apply.

1. Cloud Service

IBM Event Streams for IBM Cloud is a scalable, distributed, high throughput messaging service that enables applications and services to communicate easily and reliably. Using Event Streams, clients can complete the following tasks:

- Offload work to back-end worker processes
- Connect stream data to analytics to realize powerful insights
- Feed event data to multiple applications to react in real time
- Transfer data into another service such as long-term storage

1.1 Offerings

The Client may select from the following available offerings.

1.1.1 IBM Event Streams for IBM Cloud Standard

IBM Event Streams for IBM Cloud Standard Plan counts the payloads sent to the Cloud Service or received from the Cloud Service containing up to 64kB of data as one Digital Message. Where payloads sent or received are larger than 64kB, these will be counted as multiple 64kB Digital Messages (for example an application that sends a payload containing 128kB data will be counted as 2 Digital Messages). Within IBM Event Streams for IBM Cloud Standard Plan, an Instance refers to an Event Streams partition. The charge for a partition is proportional to the number of days in each month it is in use. Client will require at least one Instance to use this service and this is configured via the IBM Event Streams interface. The Standard plan has not implemented controls for Health Insurance Portability and Accountability Act of 1996 (HIPAA).

1.1.2 IBM Event Streams for IBM Cloud Enterprise

IBM Event Streams for IBM Cloud Enterprise Plans offer exclusive access to a Event Streams Kafka cluster and is billed on an Instance-Hour basis for specific configuration of the Cloud Service. Client will require at least one Instance to use this service and this is configured via the IBM Event Streams interface. The Enterprise plan has implemented controls required commensurate with the Health Insurance Portability and Accountability Act of 1996 (HIPAA) Security and Privacy Rule requirements.

2. Data Processing and Protection Data Sheets

The Data Sheet applicable for this service and the terms of this section provides the details and terms, including Client responsibilities, around use of this service. The following Data Sheet(s) apply to this service:

<https://www.ibm.com/software/reports/compatibility/clarity-reports/report/html/softwareReqsForProduct?deliverableId=0EC0878035CB11E5BA64DC388E2CBF1D>

3. Service Levels and Technical Support

3.1 Service Level Agreement

The service level agreement set forth in the base IBM Cloud Service Description applies to this service.

3.2 Technical Support

The support terms set forth in the base IBM Cloud Service Description apply to this service.

4. Charges

4.1 Charge Metrics

The charge metric(s) for the Cloud Service are specified in the Transaction Document.

The following charge metrics apply to this Cloud Service:

- Digital Message is an electronic communication managed or processed by the Cloud Services.
- Instance-Hour is access to a specific configuration of the Cloud Service. Client will be charged for each full or partial hour for each Instance of the Cloud Service that exists during the billing period.
- Instance is each access to a specific configuration of the Cloud Services.

For IBM Event Streams for IBM Cloud Standard Plan, each Event Streams Instance is billed on a monthly basis. Partial month deployment/usage will be pro-rated.

For IBM Event Streams for IBM Cloud Enterprise Plan, the Event Streams Instance chosen to deploy is charged per Instance-Hour, so partial monthly charges do not apply.