

# IBM Cloud Additional Service Description

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## IBM Analytics for Apache Spark for IBM Cloud

Except as noted below, the terms of the IBM Cloud Service Description apply.

### 1. Cloud Service

#### 1.1 IBM Analytics for Apache Spark for IBM Cloud

IBM Analytics for Apache Spark for IBM Cloud provides a fully-managed Spark environment accessible on-demand. With this service, Clients get access to Apache Spark's next-generation. Users can start with a small amount of capacity for experimentation, extend to development and then scale to production, all within the same environment. The service is immediately ready for analysis, skipping setup hurdles thus providing a quick start to Client's Spark efforts.

IBM Analytics for Apache Spark for IBM Cloud runs job in-memory and may create temp files at various stages of data processing. Clients provide data that is available in one of the storage services that is external to Spark service (e.g., IBM Cloud Object Storage). Storage provided by Spark is ephemeral and should not be used to persist any kind of data.

### 2. Data Processing and Protection Data Sheets

The Data Sheet applicable for this service and the terms of this section provides the details and terms, including Client responsibilities, around use of this service. The following Data Sheet(s) apply to this service:

<https://www.ibm.com/software/reports/compatibility/clarity-reports/report/html/softwareReqsForProduct?deliverableId=F7C468D0C06D11E4A9BCCF61BB0CEA43>

### 3. Service Levels and Technical Support

#### 3.1 Service Level Agreement

The service level agreement set forth in the base IBM Cloud Service Description applies to this service.

#### 3.2 Technical Support

The support terms set forth in the base IBM Cloud Service Description apply to this service.

### 4. Additional Terms

#### 4.1 Entitlement and Billing Information

The Lite plan of this service is available at no cost.