Service Description

IoT Real-Time Insights

Except as noted below the terms of the IBM Bluemix Service Description or Terms of Use, as applicable, apply.

The following is the Service Description for the Cloud Service:

1. Cloud Service Description

IBM IoT Real-Time Insights is a fully managed, multi-tenant, cloud hosted service. The service enables real-time insights from the data from connected devices. It uses a simple rules-based composition model and an extensible framework to help organizations access IoT data, combine it with master asset data, analyze events and data in context, and automate responses to help improve operations and service levels. The built-in dashboards provide a view of active devices and what is happening now through live data visualization (including alerts, charts, and maps) in order to help improve operational decision-making and speed response times.

2. Entitlement and Billing Information

2.1 Tiers

Usage of IBM IoT Real-Time Insights is provided by tier – Bronze, Silver and Gold. Each tier has a base allocation of data transfer and data storage which is included in the charge for the tier, and may be increased by acquiring additional data transfer and data storage entitlements when the tier is selected. For each tier there is a free allocation of data transfer and data storage. This allocation is 25MB of data transfer, and 25MB of storage. Exceeding this allowance will result in activation of the selected tier and the associated charges.

2.2 Charge Metrics

The Cloud Service is offered in accordance with the following charge metric(s):

Instance – An Instance is access to a specific configuration of the Cloud Service. Client will be charged for each Instance of the Cloud Service that is deployed during the billing period.

Hundred Megabyte-Months – A Megabyte is 2 to the 20th power bytes. Client will be charged for the maximum number of full or partial Megabytes used or configured in the Cloud Service during each month during the billing period rounded up to the next Hundred Megabytes.

Megabyte Transmitted – A Megabyte is 2 to the 20th power bytes. Client will be charged for each full or partial Megabyte of data transmitted to and from the Cloud Service.

3. Safe Harbor Framework

The Cloud Service does not comply with the US-EU and US-Swiss Safe Harbor Frameworks.