IBM Insights for Twitter Beta

This service is in beta. Except as noted below, the terms of the IBM Bluemix Service Description or Terms of Use including the IBM Bluemix Beta / Experimental provisions, as applicable, apply.

1. Cloud Service Description
   The IBM Insights for Twitter is a REST API that provides enrichment, full search capabilities, curation and governance of Twitter Content. With IBM enrichments and analytics, users can support and drive the most complex social media applications, quickly and easily within IBM Bluemix by:
   - Procuring and mining enriched real-time and historical Twitter content from Twitter Decahose.
   - Leveraging IBM analytics for context and actionable insights
   - Creating custom analytics-based social media applications

2. Additional Terms and Conditions

2.1 Twitter Data

2.1.1 Definitions
   a. “Account” means an Entity that has registered on the Cloud Service that End Users of the Cloud Service are affiliated with in some way.
   b. “Analysis Report” means the results or output created by your applications on the Cloud Service from the process of analyzing and deriving information from the Twitter Content. Such results may not contain Twitter Content, but may contain content that is duplicative to that in the Twitter Content, such as search terms and references to the subject matter of the Tweets.
   c. “Decahose” means a ten percent (10%) random sample supplied by Twitter of the real-time Twitter Firehose through a streaming connection.
   d. “Firehose” means a Twitter Content data stream which will provide approximately one hundred percent (100%) of Twitter’s real-time publicly available Tweets.
   e. “Tweet ID” means the unique identification number generated by Twitter for each Tweet.
   f. “Tweets” means the public short-form real-time end user updates posted on the Twitter services.
   g. “Twitter Content” means Tweets and Tweet IDs, Twitter end user public profile information, and any derivative works thereof.

2.1.2 Access and Use of Twitter Content
   The Cloud Service provides a means for you to select and access Twitter Content for your use solely within the Cloud Service. Twitter Content is neither owned nor controlled by IBM. Twitter Content may include materials that are illegal, inaccurate, misleading, indecent, or otherwise objectionable. IBM or its suppliers have no obligation to review, filter, verify, edit or remove any Twitter Content. However, IBM or its suppliers may, at their sole discretion, do so. You must utilize the API provided by IBM to promptly delete or modify any Tweet that may be stored on the Cloud Service. If you display the Twitter Content that you access and use within the Cloud Service, then you must display the Twitter Content in accordance with the Twitter display requirements located at https://dev.twitter.com/terms/display-requirements.

2.1.3 Volume of Twitter Data
   If You have acquired entitlements to the Cloud Service, then the configuration includes per Account, a maximum of one (1) million Tweets which is part of the Twitter Content.

2.1.4 Restrictions on Twitter Content
   You shall not
   a. Use Twitter Content in violation of any applicable law including but not limited to privacy laws.
b. Download or remove Twitter Content from the Cloud Service. However, Analysis Reports may be downloaded or removed from the Cloud Service.

c. Make available to any third party any Twitter Content included in the Cloud Service.

d. Use the Twitter Content for any other purpose except for the limited purpose allowed for in the Cloud Service.

e. Aggregate, cache, or store location data or geographic information contained in the Twitter Content separately from the Tweet to which it is associated, or use the location data or geographic data included in the Twitter Content for any reason except to identify the location tagged in the Tweet.

f. Comingle Twitter Content with other data, unless the Twitter Content will always be clearly attributable to Twitter.

g. Use Twitter Content provided as part of the Cloud Service to perform analysis on a small group of individuals or a single individual for any unlawful or discriminatory purpose.

2.1.5 Termination by IBM

Your access and use of the Twitter Content shall cease upon termination of the Cloud Service. Notwithstanding the foregoing, in addition to the rights of suspension and termination in the Agreement, IBM may cease providing access to the Twitter Content at any time without notice and without the obligation to provide you a refund, credit, or other compensation.

2.1.6 Warranty and Indemnification Disclaimer for Twitter Content

NOTWITHSTANDING THE WARRANTY SET FORTH IN THE AGREEMENT, THE TWITTER CONTENT IS PROVIDED SOLELY “AS IS”, “AS AVAILABLE” WITH ALL FAULTS, AND YOUR USE OF THE TWITTER CONTENT IS AT ITS SOLE RISK. IBM DOES NOT MAKE, AND HEREBY DISCLAIMS, ANY AND ALL OTHER EXPRESS AND IMPLIED WARRANTIES, INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY, QUALITY, PERFORMANCE, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, TITLE, AND ANY WARRANTIES ARISING FROM COURSE OF DEALING, USAGE, OR TRADE PRACTICE, IN CONNECTION WITH THE TWITTER CONTENT. IBM DOES NOT WARRANT THAT THE ACCESS TO THE TWITTER CONTENT WILL BE UNINTERRUPTED, OR ERROR-FREE. THIS DISCLAIMER OF WARRANTY MAY NOT BE VALID IN SOME JURISDICTIONS AND YOU MAY HAVE WARRANTY RIGHTS UNDER LAW WHICH MAY NOT BE WAIVED OR DISCLAIMED. ANY SUCH WARRANTY EXTENDS ONLY FOR THIRTY (30) DAYS FROM THE EFFECTIVE DATE OF THIS AGREEMENT (UNLESS SUCH LAW PROVIDES OTHERWISE). ANY OBLIGATION FOR IBM TO INDEMNIFY YOU UNDER THE AGREEMENT DOES NOT APPLY IN ANY WAY TO YOUR ACCESS AND USE OF THE TWITTER CONTENT.