

IBM Cloud Additional Service Description

IBM Secure Gateway Service for IBM Cloud

Except as noted below, the terms of the IBM Cloud Service Description apply.

1. Cloud Service

1.1 Offerings

The Client may select from the following available offerings.

1.1.1 IBM Secure Gateway Service for IBM Cloud

The IBM Secure Gateway Service enables connectivity to on-premises end points. It enables users to utilize public and private communication capabilities from an IBM Cloud side application through a Gateway Cloud Host Port to their on premises IT destination. It also enables connectivity in Cloud to Cloud scenarios.

2. Data Processing and Protection Data Sheets

The Data Sheet applicable for this service and the terms of this section provides the details and terms, including Client responsibilities, around use of this service. The following Data Sheet(s) apply to this service:

<https://www.ibm.com/software/reports/compatibility/clarity-reports/report/html/softwareReqsForProduct?deliverableId=D76CED00AD2611E4BF417B0BC8E5108A#>

3. Service Levels and Technical Support

3.1 Service Level Agreement

The service level agreement set forth in the base IBM Cloud Service Description applies to this service.

3.2 Technical Support

The support terms set forth in the base IBM Cloud Service Description apply to this service.

4. Charges

4.1 Charge Metrics

The charge metric(s) for the Cloud Service are specified in the Transaction Document.

The following charge metrics apply to this Cloud Service:

- Access is the right to access functionality of the Cloud Services.
- Gigabyte (GB) Transmitted is each GB (2 to the 30th power bytes) of data transmitted to and from the Cloud Services.
- Instance is each access to a specific configuration of the Cloud Services.
- Gigabyte Transmitted Outbound is each GB (2 to the 30th power bytes) of data transmitted from the Cloud Services.
- Item is an occurrence of a specific item that is managed by, processed by, or related to the use of the Cloud Service.

4.2 Partial Monthly Charges

Each **Gigabyte Transmitted** is billed monthly. At the end of the month, if the last Gigabyte transferred is a partial Gigabyte, it will be billed at the full cost of that Gigabyte.

Each **Gigabyte Transmitted Outbound** is billed monthly. At the end of the month, if the last Gigabyte transferred is a partial Gigabyte, it will be billed at the full cost of that Gigabyte.