IBM Cloud Services Agreement

IBM Cloud Service Description: IBM Single Sign On for Bluemix

Except as noted below, the terms of the IBM Bluemix Service Description or Terms of Use, as applicable, apply.

The following is the Service Description for the Cloud Service:

1. Cloud Service Description
   Single Sign On is a policy-based authentication service that provides an embeddable single sign on capability for web and mobile applications. The Single Sign On service allows application developers to add policy-based authentication mechanisms without the need to manage their own identity repositories or have in-depth knowledge about the security protocols being used. In addition, an extra-level of identity assurance is provided with optional multi-factor authentication capabilities.
   The Single Sign On service supports the use of multiple social identity stores such as Google, Facebook, and LinkedIn for application single sign on. An IBM ID can also be used for single sign on.

2. Security Description
   2.1 User Authentication and Access Control
   Single Sign On stores application configuration information to register an application with the service. The Single Sign On service also allows application developers to store and verify email addresses and phone numbers for delivery of one-time-passwords for certain authentication policies.

   2.2 Application Isolation
   Although each IBM Bluemix application using Single Sign On is isolated from other applications using Single Sign On, the infrastructure used for Single Sign On is a single instance shared by all applications.

3. Entitlement and Billing Information
   3.1 Charge Metrics
   The Cloud Service is offered in accordance with the following charge metric(s):
   Application-User - An Application is a uniquely named software program that is separately installable on a computing device. For each Application managed by the Cloud Service, you will be charged for each authenticated User who accesses that Application during the billing period. Multiple authentications by a single User to a single Application count as a single Application-User. A single User authenticating to multiple Applications counts as multiple Application-Users.

   3.2 Partial Monthly Charges
   Each Application-User is billed on a monthly basis. Partial month usage is not available at this time.

4. Safe Harbor Framework
   The Cloud Service does not comply with the US-EU and US-Swiss Safe Harbor Frameworks.