IBM Cloud Services Agreement

IBM Cloud Service Description: IBM Cloudant NoSQL Database for Bluemix

Except as noted below, the terms of the IBM Bluemix Service Description or Terms of Use, as applicable, apply.

The following is the Service Description for the Cloud Service:

1. Cloud Service Description
   IBM Cloudant NoSQL Database for Bluemix is a Multi-Tenant NoSQL database as a service (DBaaS) which can handle a wide variety of data types like JSON, full-text, and geo spatial. The service is an operational data store, for storing and indexing JSON documents, and can handle concurrent reads & writes. You can “get,” “put,” “index” and “query” the JSON documents from applications via a REST API.

2. Entitlement and Billing Information
   2.1 Charge Metrics
      The Cloud Service is offered in accordance with the following charge metric(s):
      a. Gigabyte-Month - A Gigabyte is 2 to the 30th power bytes. You will be charged for the average number of Gigabytes used or configured in the Cloud Service during each month during the billing period rounded up to the next Gigabyte.
      b. Thousand API Calls - An API Call is the invocation of the Cloud Service via a programmatic interface. You will be charged for the number of API Calls, rounded up to the next Thousand, during the billing period.

      Charges for usage of the Cloudant NoSQL Database Service are based on both the volume of data stored on the Cloud Service (Gigabyte-Month) and the number of API Calls (Thousand API Calls).
      “API Calls” are distinguished between “Heavy” and “Light,” with a different base charge for each type.
      “Heavy” API calls are “writes” to the Cloud Service where data/objects are stored, deleted, or updated on the Cloud Service.
      “Light” API Calls are “reads” (or retrievals) of the data/objects stored on the Cloud Service.

3. Safe Harbor Framework
   The Cloud Service does not comply with the US-EU and US-Swiss Safe Harbor Frameworks.