IBM Cloud Services Agreement

IBM Cloud Service Description: IBM Analytics Warehouse for Bluemix

Except as noted below, the terms of the IBM Bluemix Service Description or Terms of Use, as applicable, apply.

The following is the Service Description for the Cloud Service:

1. **Cloud Service Description**
   The IBM Analytics Warehouse is a managed service which assists in the development of online analytical application processing. The service includes a database that stores user data in a structured format. This database can be accessed and modeled according to the user’s requirements through the service’s console. The service’s console allows users to create tables, load data into the tables and query the data loaded by the user. Tools and environments to help develop, store and share analytical reports are included with the service. The service includes samples and documentation to help create the online analytical applications.

2. **Entitlement and Billing Information**
   2.1 **Charge Metrics**
   The Cloud Service is offered in accordance with the following charge metric:
   **Instance** - An instance is access to a specific configuration of the Cloud Service. You will be charged for each instance of the Cloud Service that is deployed during the billing period.

   2.2 **Partial Monthly Charges**
   Each Instance is billed on a monthly basis. Partial month deployment/usage will be pro-rated.

3. **Safe Harbor Framework**
   The Cloud Service does not comply with the US-EU and US-Swiss Safe Harbor Frameworks.