IBM Cloud Services Agreement

IBM Cloud Service Description: IBM SQL Database for Bluemix

Except as noted below, the terms of the IBM Bluemix Service Description or Terms of Use, as applicable, apply.

The following is the Service Description for the Cloud Service:

1. Cloud Service Description

   SQL Database is a managed relational database service for web and transactional workloads. It can be accessed by applications and tools using industry standard interfaces such as SQL92+, ODBC, JDBC and runtimes like node.js, Java, Ruby. This service also comes with a web console for creating database objects, loading and exporting data, executing queries, performing database backup and restores, monitoring connections and SQL statements, viewing sensitive data reports, and provides functions for masking private and sensitive data.

2. Entitlement and Billing Information

2.1 Charge Metrics

   The Cloud Service is offered in accordance with the following charge metric:

   **Instance** - An instance is access to a specific configuration of the Cloud Service. You will be charged for each instance of the Cloud Service that is deployed during the billing period.

2.2 Partial Monthly Charges

   Each Instance is billed on a monthly basis. Partial month deployment/usage will be pro-rated.

3. Safe Harbor Framework

   The Cloud Service does not comply with the US-EU and US-Swiss Safe Harbor Frameworks.