IBM Watson Dialog Service

Except as noted below the terms of the IBM Bluemix Service Description or Terms of Use, as applicable, apply.

1. **Cloud Service Description**
   
   The IBM Watson Dialog service allows a Developer to integrate a natural language interaction between an end user and a given application. Within the Cloud Service, the developer can craft their own conversations and chat flows to drive end users to an intended outcome, which could be an answer to a question, or to a specific action dictated by the application.
   
   The Cloud Service may only be used for development of applications for internal use within the Client’s Enterprise.

2. **Content, Data, Feedback and Suggestions**

   2.1 **Rights Granted by Client**
   
   In order to improve or enhance the Cloud Service, or to develop new services, IBM may use Client’s content and data that Client provides to the Cloud Service.
   
   By using the Cloud Service, Client agrees, and agrees to notify its end users who use Client’s application, that IBM may access, use, copy, distribute internally, and extract, compile, synthesize, analyze and otherwise make derivative works of Client’s and Client’s end user’s content and data to improve or enhance the Cloud Service, or to develop new services. Client and Client’s end users will not be identified in any such enhancements or new services.
   
   Client agrees the content or data and any suggestions or feedback provided will not include confidential information of Client or any other person or entity. IBM may use for any purpose without restriction any feedback and suggestions that Client or its end users provides. Client represents and warrants it will obtain all required authorizations prior to providing the content, data, suggestions and feedback to the Cloud Service.

   2.2 **Opt Out**
   
   Client may at any time request IBM to discontinue use of Client’s content or data by revising the header in a REST API call with the following additional header when submitting Client’s data:
   
   "X-WDC-PL-OPT-OUT: 1"
   
   As an example, if Client’s original request was:
   
   ```bash
   curl -u <username>:<passwd> -H "Accept: application/json" -d <payload_data> <service_url>
   ```
   
   Client must revise as follows:
   
   ```bash
   ```
   
   If Client revises the header in Client’s REST API call, IBM will then discontinue future use of Client’s content and data associated with that submission.

3. **Entitlement and Billing Information**

   3.1 **Charge Metrics**
   
   The Cloud Service is offered in accordance with the following charge metric(s):
   
   **API Call** – An API Call is the invocation of the Cloud Service via a programmable interface. Client will be charged for each API Call during the billing period.

4. **Safe Harbor Framework**

   The Cloud Service does not comply with the US-EU and US-Swiss Safe Harbor Frameworks

5. **Destruction of Data**

   IBM will destroy Client’s content after 12 months of inactivity of the Cloud Service.