

Service Extension for IBM i 5.4 and 6.1

Service Extension for IBM i

Product and Version	Type of Service Extension	Extension Dates
IBM i 5.4	Combined Usage, Known Defect and New Defect 8x5 with Sev 1s 24x7	Start 10/01/2013 End 09/30/2016
IBM i 5.4 Extended	Combined Usage, Known and New Defect	Start 10/01/2016 End 09/30/2017
IBM i 6.1	Combined Usage, Known Defect and New Defect 8x5 with Sev 1s 24x7	Start 10/01/2015 End 09/30/2018
High Availability Solutions Manager for i5/OS V6 (5761-HAS)	Usage, Known Defect and New Defect 8x5 with Sev 1s 24x7	Start 10/01/2015 End 09/30/2018

- The **Service Extension for i 5.4 and 6.1**, when added to the customer's IBM i Software Maintenance coverage, provides:

- Basic usage and problem rediscovery support for specified out of service i5/OS/IBM i product releases (see table)
- New and known defect support
- Voice and electronic remote technical support -- 8x5 with 24x7 for Severity 1 only

- An upgrade to the most recent cumulative fix or PTF level may be required for problem resolution. Current levels are documented at the Fix Central website: <http://www.ibm.com/support/fixcentral>.

For a complete listing of products which are eligible for extended support through the **Service Extension for IBM i** see table below.

IBM i 5.4	IBM i 6.1	Extended Support - Operating System Products	Support Notes
5722-AF1	5761-AF1	Advanced Function Printing Utilities	
5722-API	5761-AP1	Advanced DBCS Printer Support	
5733-B45	5733-B45	AFP Font Collection for i	
5722-BR1	5761-BR1	Backup Recovery and Media Services (BRMS)	
5722-BZ1	5722-BZ1	Business Solutions	
5722-CM1	5761-CM1	Communications Utilities	Usage & Known Defect Only
5722-CR1	NA	Cryptographic Support	
5733-CY1	5733-CY2	eServer iSeries Cryptographic Device Manager	
5722-DB1	5761-DB1	System/38 Utilities	Usage & Known Defect Only

5722-DE1	5761-DE1	DB2 Extenders	Usage & Known Defect Only
5722-DFH	5761-DFH	CICS Transaction Server	
5722-DG1	5761-DG1	HTTP Server	Usage & Known Defect Only
5722-DP4	5761-DP4	DB2 DataPropagator V8.1	Usage & Known Defect Only
5722-DS1	5761-DS2	Business Graphics Utility (BGU)	Usage & Known Defect Only
5648-E77	5648-E77	InfoPrint Fonts	
5798-FAX	5798-FAX	Facsimile Support	
5769-FN1	5769-FN1	Advanced Function Printing DBCS Fonts	
5769-FNT	5769-FN1	Advanced Function Printing Fonts	
5733-FXD	5733-FXD	Integrated Domino Fax	Usage & Known Defect Only
NA	5761-HAS	IBM System i High Availability Solutions Manager	Requires own SWMA
5722-IA1	5722-IA1	Software Integration Assistant	
5733-IC1	5733-IC1	User Assistance Development/Delivery Services	
5733-ID1	5733-ID1	Infoprint Designer	Usage & Known Defect Only
5722-IP1	5722-IP1	Infoprint Server	Usage & Known Defect Only
5722-JC1	5761-JC1	Toolbox for Java	
5722-JS1	5761-JS1	Job Scheduler	
5722-JV1	5761-JV1	Developer Kit for Java Option 6 Java Developer Kit 1.4 Option 7 Java Developer Kit 5.0 Option 8 J2SE 5.0 32 bit Option 9 J2SE 5.0 64 bit Option 10 Java SE Development Kit 6 Option 13 J2SE 1.4 64 bit	Usage & Known Defect Only
5722-LSV	5761-LSV	Integration for Linux on xSeries	
5722-MG1	5761-MLV	System Manager	
5722-NAE	5761-NAE	Network Authentication Enablement	
NA	5733-OMF	OmniFind Text Search Server for DB2 1.1.0	Usage & Known Defect Only
5722-PT1	5761-PT1	Performance Tools	
5722-QU1	5761-QU1	Query	
NA	5733-QU2	IBM DB2 Web Query V1.1X	5660-QU2 is required to order this product Requires own SWMA
5733-SC1	5733-SC1	Portable Utilities	Usage & Known Defect Only
5722-SM1	5761-SM1	System Manager	
5733-SO1	5733-SO1	Express Runtime Web Environments	
5722-SS1	5761-SS1	i5/OS Operating System	
5722-ST1	5761-ST1	DB2 Query Manager and SQL Development Kit	
5798-TBG	NA	Netview File Transfer Program Version 3	Usage & Known Defect Only
5722-TC1	5761-TC1	TCP/IP Connectivity Utilities	
NA	5761-TS1	Transform Services	
5722-UME	5722-UME	Universal Manageability Enablement	Usage & Known Defect Only
5733-W61	5733-W61	WebSphere Application Server Express 6.1	Usage & Known Defect Only
NA	5733-W70	WebSphere Application Server Express 7.0	Usage & Known Defect Only

5722-WDS	5761-WDS	WebSphere Development Studio	Usage & Known Defect Only
5722-WE2	5722-WE2	Web Enablement	Usage & Known Defect Only
5722-XP1	5722-XP1	Access for Wireless	
5722-XE1	5761-XE1	Access for Windows	
5722-XH2	5761-XH2	Access for Web	
5722-XL1	5722-XL1	Access for Linux	
5733-XT2	5733-XT2	XML Toolkit	
5722-XW1	5761-XW1	iSeries Access Family	

AS/400 Legacy

Product and Version	Type of Legacy	Legacy Dates	Applicable Hardware Models
i5/OS 5.4	Usage and Known Defect 8x5 only	End 09/30/2014	270, 820, 830, 840, SB2, SB3
IBM i 6.1	Usage and Known Defect 8x5 only	End on IBM i V6R1 End of Service Date	800, 810, 825, 870, 890

The **AS/400 Legacy** offering provides only 8x5 support hours and **no** upgrade entitlement. The AS/400 Legacy offering is only applicable to installed hardware that is running its last supported releases of i5/OS and IBM i.

IBM Business Partners may contact BPASSIST@us.ibm.com for further information.

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