

Gaithersburg emergency and medical assistance

Emergency

Should an emergency occur at the Gaithersburg Business Continuity and Resiliency Services Site, call the security control center on extension **3333** for assistance.

Security will coordinate all emergency activity with IBM, medical and/or local law enforcement agencies.

You should be familiar with the emergency number to call in case a situation arises which requires immediate action, such as a fire or medical accident.

The emergency number is monitored by Security 24 hours a day. A call to this extension (**3333**) will activate the appropriate emergency response. For your convenience, the emergency number is identified on a sticker on each telephone.

Police/Fire

Gaithersburg Police/Fire/Ambulance - 911

Gaithersburg-Washington Grove Fire Department (non-emergency) - (301) 948-0660

Directory Assistance - 411

Montgomery County Police (non-emergency) - (301) 279-8000

Gaithersburg Police (non-emergency) - (301) 258-6400, (301) 279-8000 After Hours

Evacuation

Should a situation arise which requires the evacuation of this facility, you will be notified by the general alarm. Immediately evacuate upon hearing the alarm. Every customer should know the exact location of the nearest exit from the work area. The IBM staff will assist you to the nearest exit from the work area.

First Aid and medical assistance

There are First Aid kits located on the wall of the lounge areas. Kits are stocked with band aids, antiseptic, ointment and other supplies needed for treatment of minor injuries. All medications are the responsibility of each individual, including aspirins. (CVS Pharmacy is open 24 hours, 7 days a week in the Gaithersburg Square shopping center; the phone number is 301-948-3250).

Emergency room treatment is available at:

Shady Grove Adventist Hospital

Non-emergency: 301-279-6000

Emergency Room: 301-279-6053

For EMERGENCY ambulance services away from the IBM facility, call 911.