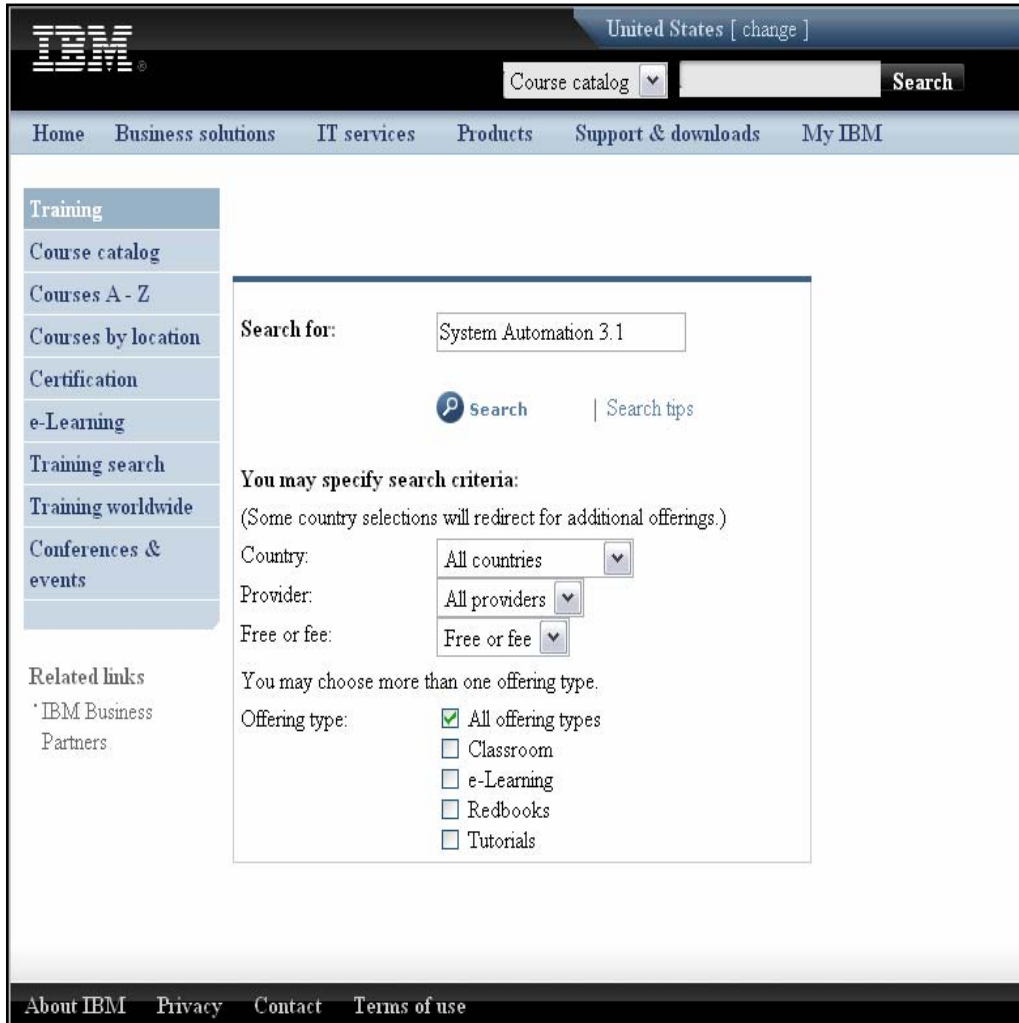


Tivoli Software Training

- *Tivoli Enablement Development* produces training for *most* Tivoli products
 - **Differences training:** Covers most new and changed functions for a particular release of a product. (FREE)
 - **Web-based training (WBT):** Primary audience is distributed products. Topics generally are shorter in duration. Labs are usually a demonstration. Fees apply.
 - **Instructor-led training (ILT):** Traditional classroom training including lab exercises. Fees apply.
 - **Workshop:** Similar to ILT, but slides only. No additional student or instructor notes. Fees apply.
 - **Support Technical Exchange (STE):** Topics generally shorter in duration (less than 2 hours). No labs but demonstrations are possible. (FREE)
 - **IBM Education Assistant (IEA):** Similar to STEs, available on Boulder *infocenter* (FREE)
 - **White Paper:** Document related to a specific function of a product or how to use several products. Typically less than 50 pages. (FREE)
- All are available from the Tivoli Software Training Web page



IBM Training – Worldwide Search Web Page



The screenshot shows the IBM Training Worldwide Search Web Page. At the top, there is a navigation bar with the IBM logo, a dropdown menu for "Course catalog", and a "Search" button. Below the navigation bar, there are links for "Home", "Business solutions", "IT services", "Products", "Support & downloads", and "My IBM". On the left side, there is a sidebar with a "Training" menu containing links for "Course catalog", "Courses A - Z", "Courses by location", "Certification", "e-Learning", "Training search", "Training worldwide", and "Conferences & events". Below the sidebar, there are "Related links" for "IBM Business Partners". The main content area features a search form with a "Search for:" field containing "System Automation 3.1", a "Search" button, and a "Search tips" link. Below the search form, there is a section titled "You may specify search criteria:" with a note "(Some country selections will redirect for additional offerings.)". This section includes dropdown menus for "Country" (set to "All countries"), "Provider" (set to "All providers"), and "Free or fee" (set to "Free or fee"). Below these, there is a section titled "You may choose more than one offering type:" with a list of checkboxes: "All offering types" (checked), "Classroom", "e-Learning", "Redbooks", and "Tutorials". At the bottom of the page, there are links for "About IBM", "Privacy", "Contact", and "Terms of use".

- Enter search criteria.
 - For example, System Automation 3.1
- Select other criteria such as country.
- You will see the list of SA z/OS 3.1 classes available. Select a class to view its schedule and location.

http://www-304.ibm.com/jct03001c/services/learning/ites.wss/tp/en?pageType=tp_search



Support Technical Exchanges (Web Seminars)

Tivoli. software



Where to Find Web Seminars

- Recordings of all Web Seminars are available at the STE Web page:
 - http://www.ibm.com/software/sysmgmt/products/support/supp_tech_exch.html
- Search *Previous Webcasts*
 - System Automation for z/OS

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Other Technical

SA z/OS Web Seminars – 1

- Performance Driven Automation with OMEGAMON and System Automation for z/OS
 - SA z/OS 3.1 provides new capabilities to integrate the SA z/OS monitor resources with exceptions from the OMEGAMON II monitors for MVS, CICS, IMS, and DB2. SA z/OS will connect to the OMEGAMON II monitors, retrieve exceptions, set the Application Health Status appropriately, and provide a foundation for further automation.
- A Primer to Monitoring Resource Health and Performance With IBM Tivoli System Automation for z/OS 2.3
 - The purpose of this Web Seminar is to assist you with writing monitor routines, creating MTR policy definitions, and using the SA z/OS operator interface to manage your monitor resources. Several monitor routines will be demonstrated.
 - http://www-304.ibm.com/jct03001c/services/learning/ites.wss/us/en?pageType=course_description&courseCode=TV874



SA z/OS Web Seminars – 2

- Best Practices for z/OS Automation - Using IBM Tivoli System Automation for z/OS
 - This STE session is for z/OS users who want to get solutions for z/OS automation as well as those who are migrating from other automation products to System Automation for z/OS.
- IBM Tivoli System Automation for z/OS V3.1 and Enhancements
 - Tivoli System Automation for z/OS V3.1 latest enhancements: System z9 Exploitation, CICS Transaction Gateway Automation, Integration with GDPS, Tivoli Workload Scheduler (TWS), Tivoli Enterprise Portal (TEP).
- System Automation for z/OS Basics
 - This STE presents the basic concepts of the System Automation for z/OS system operations component. This component automates many system console operations and selected operator tasks such as startup, monitoring, recovery and shutdown of z/OS subsystems and applications. No previous System Automation for z/OS knowledge is required.



SA z/OS Web Seminars – 3

- System Automation for z/OS Goes Tivoli Enterprise Portal
 - Two part presentation.
 - This STE covers enhancements made to System Automation for z/OS user to integrate with the Tivoli Enterprise Portal. It will be useful to System Programmers and Administrators responsible for the customization of SA z/OS and System Operators who use SA z/OS to manage their system resources.
- SA z/OS 3.2: What's New?
 - Summary of SA z/OS 3.2 release, integration with other Tivoli products like SA IOM and event-based monitoring using OMEGAMON XE, changes to the default desired status of resources, enabling resource notifications, move group and nested application class enhancements, availability, and more.
 - This session will contain multiple presentations.



SA for Multiplatforms Web Seminars – 1

- IBM Tivoli System Automation for Multiplatform 2.3: New features
 - This presentation will show the new features in Version 2.3 of Tivoli System Automation for Multiplatforms. Starting with this new release our High-Availability solution now supports the Windows platforms as well as end-to-end integration of applications automated by Veritas Cluster Server on Sun Solaris. The Web-based operational GUI has been enhanced with smart refresh technologies, sophisticated end-to-end overview of resource locations and supports launch-in-context of resource information in other applications presented in TEP or TEC. A new, faster installation procedure makes it easier to setup an end-to-end management server and integrates the Operational GUI with the standard Websphere Administration UI.



SA for Multiplatforms Web Seminars – 2

- System Automation for Multiplatforms (SAfMP) Version 2.1
 - This presentation will discuss the latest version of SAfMP, version 2.1, and the introduction of the end-to-end component.
- Tivoli System Automation for Multiplatforms - How SAMP Works with DB2 HADR
 - This presentation will describe the integration between SAMP and DB2 HADR. It will demonstrate how the HADR function can be automated by SAMP and what types of automated failover scenarios are possible.
- High Availability and end-to-end automation of z/OS, Windows, Linux and AIX applications using Tivoli System Automation for Multiplatforms 2.2
 - Tivoli System Automation for Multiplatforms 2.2 monitors and automates applications distributed across Linux, AIX, Windows and z/OS. SA MP includes: - High-availability automation for Linux and AIX applications - End-to-end automation as a priced feature New in SAMP 2.2 End-to-end automation are: integration with HACMP on AIX and Microsoft Cluster Server (MSCS) on Windows. New in 2.2 base are support for SLES 10, RHEL4, command line improvements and tracing enhancements.





Instructor-led Training (ILT)


System Automation for z/OS



SA z/OS 3.2 Classes


- **SM93: Implementation and Administration (5 days, instructor-led)**
 - In the IBM Tivoli System Automation for z/OS 3.2 Implementation and Administration course the student will learn to install, configure, and administer the SA z/OS Automation Manager and Automation Agent in a z/OS 1.8 or later environment. The Automation Agent will run under NetView V5R3. Several automation scenarios including single system, multisystem, and basic sysplex scenarios will be taught. The course will provide hands on lab exercises to reinforce instructor based lectures and demonstrations.
- **SM92: Introduction and Operations (4 days, instructor-led)**
 - The IBM Tivoli System Automation for z/OS (SA z/OS) 3.2 Introduction and Operations course introduces you to the SA z/OS components for automating system operations. You will learn about the Automation Manager and the Automation Agent, and some basic NetView operations to support SA z/OS. You will also learn how to automate and manage applications across a sysplex. The SA z/OS Automation Manager and Automation Agent will be run in a z/OS 1.8 system environment with Tivoli NetView for z/OS V5R3. Several automation scenarios, including single-system, multisystem, and basic sysplex, will be taught.



SM92: Class Title 	Date Scheduled	Location
SA z/OS Introduction and Operations	Jan 19	Amsterdam
SA z/OS Introduction and Operations	Feb 9	Washington, DC
SA z/OS Introduction and Operations	Feb 9	Dusseldorf **
SA z/OS Introduction and Operations	Mar 10	Paris
SA z/OS Introduction and Operations	Apr 20	Munich
SA z/OS Introduction and Operations	May 11	Munich **
SA z/OS Introduction and Operations	July 13	Berlin **
SA z/OS Introduction and Operations	Oct 27	Paris
SA z/OS Introduction and Operations	Nov 23	Stuttgart **

**** indicates class will be taught in German.**



SM93: Class Title 	Date Scheduled	Location
SA z/OS Implementation & Administration	Dec 15	Munich
SA z/OS Implementation & Administration	Feb 23	Stuttgart **
SA z/OS Implementation & Administration	Mar 9	Washington, DC
SA z/OS Implementation & Administration	May 25	Paris
SA z/OS Implementation & Administration	June 15	Dusseldorf
SA z/OS Implementation & Administration	July 13	Dusseldorf **
SA z/OS Implementation & Administration	Oct 5	Dietzenbach **
SA z/OS Implementation & Administration	Nov 30	Paris


**** indicates class will be taught in German.**



SA z/OS 3.2 Update

- Two day **workshop**
- Topics discussed include an overview of the SA z/OS 3.2 release, integration with other Tivoli products such as System Automation for Integrated Operations Management (SA IOM) and event-based monitoring using the OMEGAMON XE architecture, the SA z/OS monitoring agent TEP interface, changes to the default desired status of resources, enabling resource notifications, application move group enhancements, nested application class enhancements, availability and recovery time reporting, migration, and more. Changes to the Customization Dialog as well as new and changed commands will also be discussed.



Class Title 	Date Scheduled	Location
SA z/OS Technical Update	Apr 2	Stuttgart
SA z/OS Technical Update	Oct 1	Berlin

***** indicates class will be taught in German.***

