

End of Lease Inspection Criteria

Problem	Description	Current Charge Range
System Board	Machine returned an error indicating system board failure, Power On Self Test (POST) failure, defective system board.	20€-150€
Admin. Password lock	Admin. Password not removed from machine, locking processor/hard drive.	80€-150€
Hard drive	Missing, damaged, nonfunctioning drive or drive is smaller than model specification.	20€-80€
Memory	Missing, damaged, nonfunctioning memory or memory is incompatible with model specifications (voltage and parity vs. non-parity).	20€-150€
Case	Any cracks found in case, including but not limited to cracks in lid, base, keyboard frame, or on keyboard surface, severely scratched case, case discoloured/faded yellow.	10€-100€
Notebook LCD (Liquid crystal display)	Scratches, cracks, burned image on LCD, mousedots, cloudy screen.	50€
Notebook keyboard	Non-functioning keyboard.	50€
Battery	Missing or wrong battery returned with machine.	30€
CD-ROM/DVD	Missing, damaged or nonfunctioning CD-ROM or DVD.	20€
Floppy Drive	Missing, damaged or nonfunctioning floppy drive.	20€
AC Adapter	Missing, damaged or nonfunctioning AC Adapter.	10€
PCMCIA adapter cards/connectors	Missing, damaged or nonfunctioning PCMCIA card/connectors (e.g. Modem, network card).	10€
PC keyboard	Missing keyboard.	10€
PC Mouse	Missing mice.	10€
Damaged monitor (CRT and flat panel displays)	Monitor will not power on, does not display picture or is physically cracked or shattered.	10€-40€
Burnt screen monitor (CRT and flat panel displays)	Lines or characters burnt or scratched into the screen, more than 1" along border or > 1 character in size, mid-screen, distorted colour quality.	40€
Monitor tilt/swivel base	Missing or damaged pedestal.	10€
Monitor power cord	Missing or damaged power cord.	10€-20€
Monitor signal cable	Missing or damaged signal cable.	10€
Monitor power adapter	Missing or damaged power adapter.	10€
Toner cartridge	Missing or damaged toner cartridge.	10€-20€
Printer failure	Printer will not power on.	40€

Prices and charges subject to change without notice due to fluctuating parts prices, availability and newly identified damage.